



## SCHEDULE "3"

### CITY OF EKURHULENI

#### TARIFFS: WATER SUPPLY SERVICES AND INCIDENTAL CHARGES

In terms of the relevant legislation the City of Ekurhuleni at a meeting held on **24 May 2018** resolved to amend its Tariffs for Water Supply and Incidental Charges with effect from **1 July 2018** as follows:

#### VAT EXCLUDED

**Start date: 01 JULY 2018**  
**End date: 30 JUNE 2019**

#### 1. TARIFFS: WATER SUPPLY SERVICES AND INCIDENTAL CHARGES

The amounts due for water services for the 2018/2019 financial year be paid on dates as indicated on accounts which will be rendered from 1 July 2018.

- The Sewerage Charges will be linked to the account where the water connection is billed. Where water is supplied and metered by Rand Water or any other legal entity to premises connected to the Council's Waste Water Reticulation System, the readings supplied by Rand Water or other legal entity will be used to calculate and render a waste water account to the owner / tenant concerned.
- Reference to "per month" in the tariffs is based on a meter reading period of 30,4375 days with regard to the calculation of a charge for the free consumption portion.
- Use is the determining factor for tariff application but where a mixed use occurs on any given property the property zoning will be the determining factor in the tariff application
- ALL TARIFFS LISTED BELOW OR TO BE CALCULATED IN TERMS OF THIS SCHEDULE OF TARIFFS **EXCLUDE VAT.**

#### 2. WATERTARIFFS

Charges shall be levied in respect of each separate connection for water (as defined in the Water Supply By-laws of the Council). It is further noted that the tariffs effective to consumption as from 01 July 2018 and accounts as from those generated in July 2018 on a pro rata basis where applicable, will be levied.

### 3. CONSUMPTION TARIFFS

All tariffs listed in items 3.1, 3.2, 3.5, 3.6, as well as 3.9, 3.10, 3.11, 3.12, 3.13, 3.14 if not excluded in terms of the agreement, shall be applied accumulatively

<b>3.1 Household Use:</b>	<b>(Tariff Code WA0017)</b>
<b>Household Use Municipal:</b>	<b>(Tariff Code WA0010)</b>
<b>Old Age Homes</b>	<b>(Tariff Code WA0013)</b>
<b>Hostels</b>	<b>(Tariff Code WA0029)</b>

Except where the tariffs listed in items 3.3 or 3.4.1 below are applicable, the tariffs listed in this item shall be payable where water, used solely for household purposes, including temporarily connections for this purpose, has been supplied. In the case of hostels and old age homes, every 4 beds shall be deemed to be a residential unit. Where the Housing Department officially accommodates two or three beneficiaries (families) per stand, each beneficiary (family) is deemed to be a residential unit.

This tariff is only applicable to properties used exclusively for household purposes.

In the event that a small business is conducted as a primary right in terms of a Town Planning Scheme, or home enterprise in terms of the Council's policy, from a property used for household purposes, and the connection size is either a 15mm or 20mm connection, the tariffs in the table below shall apply. However, any connection which is greater than 20mm and the property is not exclusively used for residential purposes, shall be charged in terms of the tariffs as detailed in 3.6 below. Spaza Shops, defined as an area of a dwelling unit and or associated immovable outbuilding not more than 20m<sup>2</sup> in extent, used by the occupant of such a dwelling unit for the purposes of selling basic household goods, is also included in this tariff, provided the connection size is either a 15mm or 20mm connection.

That an additional 3 kl free basic consumption be granted to all registered indigent account holders subject to the stipulations of the Council's indigent policy

<b>Tariff Summary</b>	<b>Tariff R/kl 2017/18</b>	<b>Tariff R/kl 2018/19</b>
Number of residential units x (0 – 6 kl / month)	<b>0,00</b>	<b>10.21</b>
Number of residential units x (7 – 15 kl / month)	<b>14.89</b>	<b>16.82</b>
Number of residential units x (16 – 30 kl / month)	<b>18.24</b>	<b>20.60</b>
Number of residential units x (31 – 45 kl / month)	<b>22.69</b>	<b>25.63</b>
Number of residential units x (46 or more/ month)	<b>27.98</b>	<b>31.60</b>

<b>3.2 Institutional Use</b>	<b>(Tariff Code WA0009)</b>
<b>Institutional Use: Welfare Organizations</b>	<b>(Tariff Code WA0019)</b>
<b>Institutional Use: Government Schools</b>	<b>(Tariff Code WA0015)</b>
<b>Institutional Use: Public Hospitals</b>	<b>(Tariff Code WA0032)</b>
<b>Institutional Use: Churches</b>	<b>(Tariff Code WA0002)</b>

Public Benefit Organizations, Non-Governmental Organizations and Cultural Organizations approved in terms of section 30 of the Income Tax Act 58 of 1962, read with items 1, 2 and 4 of the ninth Schedule to the Act; Welfare organizations registered in terms of the National Welfare Act, 1978 (Act No 100 of 1978), State Assisted Public Schools or Colleges, Public Hospitals and Churches.

The tariff payable in terms of this item is as follows:

<b>Tariff Summary</b>	<b>Tariff R/kl 2017/18</b>	<b>Tariff R/kl 2018/19</b>
0-200 kl per month	<b>15.20</b>	<b>17.17</b>
201-2500 kl per month	<b>16.81</b>	<b>18.97</b>
2501 or more kl per month	<b>20.70</b>	<b>23.38</b>

### 3.3 Informal Settlements:

(Tariff Code WA0008)

<b>Tariff Summary</b>	<b>Tariff R/kl 2017/18</b>	<b>Tariff R/kl 2018/19</b>
This item is applicable in cases where stands and /or dwelling units are supplied by means of a standpipe (no stand connection available)	<b>0,00</b>	<b>0,00</b>

### 3.4 Un-metered and/or Unread Connections

Tariffs payable in respect of un-metered and/or unread connections where the Water Supply By-laws of the Council do not provide an alternative method for calculating consumption or estimating consumption for purposes of interim charges: -

#### 3.4.1 Household use:

##### Household Use Municipal:

The applicable tariff listed below, and not the tariffs listed in item 3.1, is payable where water is supplied but there is no relevant meter reading available for the relevant month, irrespective of whether or not a meter has been fitted.

<b>Tariff Summary</b>	<b>Tariff R 2017/18</b>	<b>Tariff R 2018/20</b>	<b>Tariff Code</b>	
			Household	Municipal
Fixed rate per month (estimated consumption less than or equal to 15 kl / month)	<b>134.29</b>	<b>151.69</b>	<b>BW0700</b>	<b>BW0730</b>
Fixed rate per month (estimated consumption exceeding 15 kl / month, but less than or equal to 30 kl / month)	<b>407.66</b>	<b>460.49</b>	<b>BW0705</b>	<b>BW0735</b>

		Tariff Code		
Tariff Summary	Tariff R 2017/18	Tariff R 2018/20	Household	Municipal
Fixed rate per month (estimated consumption exceeding 30 kl / month)	872.87	985.99	BW0710	BW0740

### 3.4.2 Institutional Uses as listed in item 3.2: (Tariff Code BW0760)

The tariff specified below, and not the tariff specified in item 3.2, is payable where water is supplied, but there is no relevant meter reading for the relevant month, irrespective of whether or not a meter has been fitted.

Tariff Summary	Tariff R 2017/18	Tariff R 2018/19
Fixed rate	1 520.33	1 717.36

### 3.4.3 Business & Other Uses not included in items 3.1, 3.2, 3.3, 3.4.1, 3.4.2 & 3.5: (Tariff Code BW0765)

#### Business and Other Uses Municipal: (Tariff Code BW0765)

The tariff specified below, and not the tariffs listed in item 3.6, is payable where water is supplied but there is no relevant meter reading for the relevant month, irrespective of whether or not a meter has been fitted.

Tariff Summary	Tariff R 2017/18	Tariff R 2018/19
Fixed rate per month	2 924.36	3 303.36

### 3.5 Flow Restriction/Smart Meter (Tariff Code WA0022)

3.5.1 Properties used exclusively for household purposes as defined in 3.1: For as long as a flow restriction/smart meter implemented by the Head of Department: Water and Sanitation or his nominee in respect of the supply of water to the relevant premises is applicable, the relevant tariff listed as per 3.1 shall be payable:

3.5.2 Registered Indigent Account Holders as defined in the Indigent Policy: If so requested by a registered indigent account holder, or deemed necessary by the Head of Department: Water and Sanitation or his nominee, a flow restrictor/smart meter can be installed on the premises, subject to such Indigent being registered in terms of the Council's Indigent Policy:

The registered indigent will receive the allocated 9 kl free basic water per month on a daily pro rata basis where after the tariff in 3.1 will be applicable.

### 3.6 Business and Other Uses: (Tariff Code WA0001) Business and Other Uses Municipal: (Tariff Code WA0035)

The tariffs listed in this item are payable in respect of all uses not listed in items 3.1, 3.2 and 3.3.

These tariffs apply to e.g. the following uses: business, commercial, industrial, government, mining, private schools, crèches, sport clubs including sport clubs whose lease agreements with Council have expired, private hostels, private hospitals and clinics, agriculture, temporary connections for building or business use, fire hydrant use, including Council owned properties, where the usage is not defined as in paragraphs 3.1, 3.2 or 3.3

<b>Tariff Summary</b>	<b>Tariff R/kl 2017/18</b>	<b>Tariff R/kl 2018/19</b>
0 – 5 000 kl / month	<b>19.53</b>	<b>22.06</b>
5001 -25000 kl / month	<b>19.84</b>	<b>22.41</b>
25 001 or more kl/month	<b>20.70</b>	<b>23.38</b>

The tariffs listed in this item shall be levied in respect of each water connection provided to the premises on which a use as intended in this item is being exercised. The relevant tariffs listed in this item shall be levied accumulatively.

### **3.7 Minimum Basic Charges**

**3.7.1 Min Basic Household Use: (Tariff Code BW0080)**  
**Min Basic Household Use Municipal: (Tariff Code BW0081)**

Any premises, including vacant stands, where Council Water Supply is available, but the supply is not directly connected to the Council's water reticulation system, the monthly minimum basic charge below will be levied until such time that the relevant premises including vacant stands, have been connected where after the tariff sliding scale in item 3.1 will apply.

<b>Tariff Summary</b>	<b>Tariff R 2017/18</b>	<b>Tariff R 2018/19</b>
Fixed Rate per month	<b>134.29</b>	<b>151.69</b>

**3.7.2 Min Basic Institutional Uses: (Tariff Code BW0082)**

Any premises, including vacant stands, where Council Water Supply is available, but the supply is not directly connected to the Council's water reticulation system, the monthly minimum basic charge below will be levied until such time that the relevant premises including vacant stands, have been connected where after the tariff sliding scale in item 3.2 will apply.

<b>Tariff Summary</b>	<b>Tariff R 2017/18</b>	<b>Tariff R 2018/19</b>
Fixed Rate per month	<b>357.30</b>	<b>403.61</b>

**3.7.3 Min Basic Informal Settlements: (Tariff Code BW0083)**  
 Tariff as per item 3.3

**3.7.4 Min Basic Business and Other Uses: (Tariff Code BW0084)**  
**Min Basic Business and Other Uses Municipal: (Tariff Code BW0085)**

Any premises, including vacant stands, where Council Water Supply is available, but the supply is not directly connected to the Council's water reticulation system, the monthly minimum basic charge below will be levied until such time that the relevant premises including vacant stands, have been connected where after the tariff sliding scale in item 3.6 will apply.

<b>Tariff Summary</b>	<b>Tariff R 2017/18</b>	<b>Tariff R 2018/19</b>
Fixed Rate per month	<b>701.42</b>	<b>792.32</b>

**3.8 Private Internal Water Leaks (Tariff Code WA0006)**

In case of exceptionally high meter readings of water consumption, due to leaks from a private internal pipeline, the Director Income: Finance Department or his nominee, may determine that the excess consumption be levied at **R12.84** per kilolitre for a maximum period of 91 days, the commencement date of such period to be determined in the entire discretion of the said Director. A reduction in consumption is required as well as proof of the leak been rectified as substantiated by a plumbers invoice or affidavit from the consumer which must be submitted to the municipality within 90 days after repair of the leak.

**3.9 ERGO (Tariff Code WA8000)**

The tariffs applicable in terms of paragraph 3.6.

**3.10 SAPPI (NOT APPLICABLE) (Tariff Code WA8010)**

Tariff payable by SAPPI for water supplied in terms of an agreement entered into on 18 October 1943 by the erstwhile Town Council of Springs

The cost as provided for in the agreement entered into on 18 October 1943: Rand Water Cost.

**3.11 Sports Clubs with existing unexpired lease agreements with the Council: (Tariff Code WA8110)**

The tariffs specified in the agreement shall apply until the expiry date of the relevant agreement. Thereafter, and unless amended, the tariffs listed in item 3.6 or specified in item 3.4.3 as the case may be, shall be payable.

**3.12 Special tariff agreements /contracts with the Council: (Tariff Code WA 8100)**

The tariffs specified per such agreement shall apply until the expiry date of the relevant agreement. Thereafter, and unless and until amended, the tariff(s) specified in the appropriate item contained in this schedule of tariffs shall be payable.

**3.13 Water supplied to Johannesburg Water and Other Local Authorities:**

<b>Other Local Authorities</b>	<b>(Tariff Code WA8200)</b>
<b>Johannesburg Water</b>	<b>(Tariff Code WA8210)</b>
<b>Lesedi Local Authority</b>	<b>(Tariff Code WA8220)</b>

The tariff(s) per kilolitre as determined in terms of the contracts, shall be payable. Should no valid contract exist, the charge will be the levy Rand Water charges the Municipality (at that point of time, including the Water Research Commission levy) plus 10%.

**3.14 Water supplied outside the Municipal Area at a tariff not listed in any other item of this schedule of tariffs: (Tariff Code WA8300)**

The tariffs payable shall be as set out in item 3.2 plus an administration fee of 15%

**3.15 Service Audit**

3.15.1 Where a service audit identifies residential and agricultural zoned properties used for business purposes, the adjustment to service charges from residential to business use will be effected from the date the audit was conducted.

3.15.2 The water consumption in government subsidized housing scheme areas identified through a service audit in respect of water meters not being incorporated in the Council's records will be calculated from the date the error was detected, provided a reading was obtained on such a date.

**4. CONNECTION PIPES, WATER CONNECTIONS INCLUDING FIRE CONNECTIONS OR UPGRADING OF SUCH CONNECTIONS, METERING OF UNMETERED CONNECTIONS AND METERING OF UNMETERED FIRE CONNECTIONS USED ILLEGALLY**

The following tariffs or charges are payable in respect of the installation of connection pipes, water connections including fire connections or upgrading of such connections, the metering of unmetered connections and where existing unmetered fire connections are unlawfully used.

In the latter case the Council reserves the right to change the water supply installation to a meter installation metered by a combination meter as sized by the Council and to recover the appropriate cost as listed in 4.1.1 from the owner. **(All tariffs exclude Vat).**

**4.1 Where a water or fire hydrant connection is supplied:**

4.1.1 Combination meters

Main Meter Size	Tariff R 2017/18	Tariff R 2018/19	Tariff Code	Tariff Code Item 4.1.3
150mm	104 163.13	117 662.67	SUW103	SUW107

4.1.2 Single meters

Installation, including a standpipe, the connection into the reticulation pipeline, connection pipe to meter, isolating valve, meter, meter box with connecting pipe extending to boundary line and / or entrance to stand. (Road crossing included –

<b>Main Meter Connection</b>	<b>Tariff R 2017/18</b>	<b>Tariff R 2018/19</b>	<b>Tariff Code</b>	<b>Tariff Code Item 4.1.3</b>
15mm	<b>3 370.39</b>	<b>3 807.19</b>	SUW110	SUW130
15mm SM	<b>4 851.15</b>	<b>5 479.86</b>	SUW120	SUW140
25mm	<b>6 288.76</b>	<b>7 103.78</b>	SUW111	SUW131
40mm	<b>35 968.80</b>	<b>40 630.36</b>	SUW112	SUW132
40mm plus Fire Hydrant	<b>41 926.63</b>	<b>47 360.32</b>	SUW113	SUW133
50mm	<b>41 473.41</b>	<b>46 848.36</b>	SUW114	SUW134
80mm	<b>53 307.54</b>	<b>60 216.20</b>	SUW115	SUW135
100mm	<b>59 554.33</b>	<b>67 272.57</b>	SUW116	SUW136

SM = Smart Meter

- 4.1.3 Where the water or fire hydrant connections mentioned in item 4.1 above (read with items 4.1.1 and 4.1.2) must be supplied within 14 days after approval of the application on special request, the tariff specified in item 4.1.1 and/or 4.1.2, as the case may be, plus an additional amount of 15% of the relevant tariff(s) shall be payable.
- 4.1.4 Above ground installations of water connections and meters for **Low Cost Housing Developments as well as Chartered Housing Developments (maximum selling price per unit R330,000.00)**.
- 4.1.4.1 Full Installation by Council, which includes a standpipe, the connection into the reticulation pipeline, connection pipe to meter, isolating valve, meter, meter box with connecting pipe extending to boundary line and / or entrance to stand, (Road crossing excluded – refer paragraph 6):

<b>Main Meter Connection</b>	<b>Tariff R 2017/18</b>	<b>Tariff R 2018/19</b>	<b>Tariff Code</b>
15mm	<b>2 565.86</b>	<b>2 898.40</b>	SUW 150
15mmSM	<b>4 105.38</b>	<b>4 637.44</b>	SUW 151

SM = Smart Meter



4.1.4.2 In the event that the Head of Department: Water and Sanitation consent that a Low Cost housing / Chartered Housing Developer install the Water Meter connections themselves which must include the meter, meter box, a standpipe, the connection into the reticulation pipeline, connection pipe to meter, road crossing (if necessary) isolating valves, meter box with connecting pipe extending to boundary line and / or entrance to stand, **an inspection fee** of these installations will be charged in terms of 4.1.4.4

The consent will be subject to a commitment given in writing by Low Cost Housing / Chartered Housing Developer that:

- No less than 50 meters be applied for at the same time
- That all necessary fees in terms of inspections, deposits and other related administration costs be paid on application.
- The installation must comply to EMM specification which include a standpipe, owners isolating valve, meter, meter box, connection in pipeline, connection pipe, meter control valve, etc. as per standard drawing which can be obtained from Water Services division Boksburg.
- The installation of the meters is concluded within 30 days of application.
- If it should be required the additional fees in terms of the EMM inspections will be paid without delay.

The above application must be done prior to installation process. Council will inspect 10% of the connections and if the number of meters and/or their appurtenances installed not complying with any one of the specifications exceed 2.5 %, all installations will be inspected and the cost thereof will be for the developer.

4.1.4.3 Installation of a meter only by Council. This meter will exclude all other items as stipulated in 4.1.2 as well as any road crossings .Refer to paragraph 6 for work to be done whereby charges are not listed.

Main Meter Connection	Tariff R 2017/18	Tariff R 2018/19	Tariff Code
15 mm	1 298.52	1 466.81	SUW 170
15 mm SM	3 767.26	4 255.50	SUW 171

SM = Smart Meter

4.1.4.4 Council will as a first inspection, randomly inspect 10% of the water connections and meters installed by the Low Cost Housing Developer in terms of paragraph 4.1.4.2. and 4.1.4.3. Should the number of connections and meters inspected not complying with the Council's approval exceed 2.5% of the number inspected by the Council, the Council will conduct an inspection of 100% of the connections and meters installed by the Low Cost Housing Developer at the charge outlined below:

Main Meter Connection	Tariff R 2017/18	Tariff R 2018/19	Tariff Code
15 mm	635.47	717.83	SUW 190

**4.1.5 Applications for water connections and meters by Developers excluding cases referred to in item 4.1.4.**

4.1.5.1 Should the Developer, excluding the cases referred to in item 4.1.4, submit a single application comprising 50 or more connections and meters for installation by the Council, which includes a standpipe, the connection into the reticulation pipeline, connection pipe to meter, isolating valve, meter, meter box with connecting pipe extending to boundary line and / or entrance to stand, (road crossing excluded – refer paragraph 6), the charge per connection and meter installed will be:

<b>Main Meter Connection</b>	<b>Tariff R 2017/18</b>	<b>Tariff R 2018/19</b>	<b>Tariff Code</b>
15mm	<b>2 807.44</b>	<b>3 171.28</b>	SUW 160
15mm SM	<b>4 143.74</b>	<b>4 680.77</b>	SUW 161

SM = Smart Meter

**4.2 Tariffs for charges payable in respect of the relocation of water meters and provision of an isolating valve:**

An owner of the premises will be charged for the relocation of a meter if the meter becomes inaccessible due to the installation of a fence or wall.

4.2.1 Relocation not further than 2 metres:

<b>Meter Size</b>	<b>Tariff R 2017/18</b>	<b>Tariff R 2018/19</b>	<b>Tariff Code</b>
15mm	<b>1 394.44</b>	<b>1 575.61</b>	SUW200
20mm	<b>1 444.80</b>	<b>1 632.05</b>	SUW201
25mm	<b>1 779.32</b>	<b>2 009.22</b>	SUW202

4.2.2 Relocation further than 2 metres and up to 10 meters:

<b>Meter Size</b>	<b>Tariff R 2017/18</b>	<b>Tariff R 2018/19</b>	<b>Tariff Code</b>
15mm	<b>2 034.70</b>	<b>2 298.40</b>	SUW210
20mm	<b>2 140.22</b>	<b>2 417.59</b>	SUW211
25mm	<b>2 459.15</b>	<b>2 777.86</b>	SUW212

4.2.3 Should any water consumer with a 15mm to 25 mm connection need to install an isolating valve for his exclusive use, require the Council to turn off the water supply to a property

the charge for the turn off, locating of the Council's/Consumer's isolating valve, maintenance work in respect thereof or the replacement of the Council's/Consumer's isolating valve by the Council, shall be as follows and shall be payable in advance by such party: **R1 011.73** per event.(**Tariff Code SUW220**)

- 4.2.4 Should any water consumer with a water connection larger than 25mm need to install an isolating valve for his exclusive use, require the Council to turn off the water supply to a property, the charge for the turn off, locating of the Council's/Consumer's isolating valve, maintenance work in respect thereof or the replacement of the Council's/ Consumer's isolating valve by the Council, shall be as follows and shall be payable in advance by such party:

For the turn off and locating: **R736.79**

per event (**Tariff Code SUW221**)

For the turn off, locating, maintenance and replacement: **Charge to be determined in terms of 6.**

- 4.2.5 It must be noted that in terms of Clause 19 of the by-laws the water connection pipe, water meter and isolating valve provided and installed by the Council on any premises, shall at all times remain the exclusive property of the Council and be under the sole control of the Council. Should it be found that a consumer used/tampered with the above an inspection fee in terms of 7.1 will be levied to determine any possible damages to Council property. Any damages found will be levied in terms of 5.2.

#### 4.3 Tariffs for the installation of a replacement meter where a water connection exists.

Installation of a replacement water meter where an unauthorized connection was found in terms of 5.1 and a fee in terms of 5.1.1 or 5.1.2 has been levied.

Meter Size <sup>1</sup>	Tariff R 2017/18	Tariff R 2018/19	Tariff Code
15mm	<b>2 558.67</b>	<b>2 890.27</b>	SUW250
15mm SM	<b>3 776.26</b>	<b>4 265.66</b>	SUW260
25mm	<b>4 226.48</b>	<b>4 774.23</b>	SUW251

SM = Smart Meter

#### 4.4 Temporary hydrant connections:

(Subject to approval by the Director: Revenue Section: Water and Sanitation)

- 4.4.1 Meter Deposits (70% Refundable)

Size of Meter Fitted	Meter Deposit R 2017/18	Meter Deposit R 2018/19	Tariff Code

(a) 25mm connection	<b>27 200.51</b>	<b>30 725.70</b>	SUW300
(b) 50mm connection	<b>54 403.43</b>	<b>61 454.11</b>	SUW301

#### 4.4.2 Consumption Deposits

<b>Size of Meter Fitted</b>	<b>Consumption Deposit R 2017/18</b>	<b>Consumption Deposit R 2018/19</b>
(a) 25mm connection	<b>8 252.72</b>	<b>9 233.27</b>
(b) 50mm connection	<b>13 744.14</b>	<b>15 525.38</b>

#### 4.5 Upgrading of existing Water Connection:

The tariff for the upgrading of an existing water connection is the sum of 4.5.1 and 4.5.2 which determines as follows:

- 4.5.1 The tariff for the removal of the existing meter is as listed in 11.1 titled “To disconnect the water supply by removing the connection pipe and meter”
- 4.5.2 The difference between the existing connection tariff and the tariff for the required upgraded connection size as listed in 4.1.1 and 4.1.2.
- 4.5.3 The additional consumption deposit payable is determined in terms of 13.1.

#### 4.6 Investigation of meter/connection on request:

Should a consumer not trust a metered connection a basic call out/inspection fee of **R724.60** per investigation will be charged on the consumers account should it be found that the metered connection is in order. Testing of the meter will be in terms of 8. **(SUW900)**

### 5. ILLEGAL CONNECTIONS AND OR UNAUTHORIZED CONSUMPTIONS AND DAMAGES TO SERVICES

5.1 Illegal use of the fire connection and/or use of unauthorized connections / consumption and/or unauthorized use of water during low water availability i.e. droughts/ heat waves:

5.1.1 A fee of **R8 391.80**

per incident on the property representing water consumption and related administration costs in cases of Household usage. **(Tariff Code SUW990)**

5.1.2 A fee of **R17 100.40**

per incident on the property representing water consumption and related administration costs in cases where Business and Other usage is applicable **Business :( Tariff Code SUW991)**

**Other :( Tariff Code SUW992)**

- 5.1.3 A fee of **R23 134.34** per incident representing water consumption and related Administration costs in cases of unauthorized usage by vehicles such as tankers (**Tariff Code SUW993**)
- 5.2 Any damages to the network or connections: **Actual cost of repairs + cost of water loss + 15% administration fee per incident.**
- 5.3 Neglect by an owner to repair a leaking internal water installation as provided for in clause 11.2 of the Water Supply Bylaws within 48 hours after notification: **Actual cost of repairs + 15% administration fee per incident.**

**6 WATER TANKER SERVICES**

All customers receiving or requiring water tanker services will be required to register with the Council prior to any service being rendered, at the relevant Service Delivery Centre.

Where the Council, in its entire discretion, is willing to provide a water tanker service, the following charges shall be levied and payable for per period of 8 hours:

**R4 453.75** per water tanker (Tariff Code SUW650)

**7. CHARGES IN RESPECT OF SERVICES FOR WHICH NO TARIFFS ARE LISTED**

In cases where a connection to or service in respect of the water system is required and for which a charge has not been listed above, the party applying for such connection or service shall pay the cost of such work plus an administration fee of 15%, such cost to be determined by the Head of Department: Water and Sanitation or his nominee in advance and such cost to be paid in advance.

**8. INSPECTION FEES**

- 8.1** In respect of a specific contravention of the Water Supply By-laws or notices of the Council whether continuous or interrupted during a period of 12 months:

	2017/18	2018/19	Tariff Code
1 <sup>st</sup> Inspection	As per applicable tariff	As per applicable tariff	
1 <sup>st</sup> follow-up inspection subsequent to a notice of rectification	1 654.62	1 869.05	SUW350
2 <sup>nd</sup> follow-up inspection subsequent to the notice of rectification intended above	3 547.84	4 007.64	SUW351
3 <sup>rd</sup> or subsequent follow-up inspection subsequent to the notice of rectification intended above	10 124.36	11 436.48	SUW352

- 8.2 In respect of locating Council meter chambers, private connections and acceptance by the Council of new water infrastructure, installations and connections during a period of 12 months:

	2017/18	2018/19	Tariff Code
1 <sup>st</sup> inspection on a site	No charge	No charge	
1 <sup>st</sup> follow-up inspection on the site intended above	1 654.62	1 869.06	SUW350
2 <sup>nd</sup> follow-up inspection on the site intended above	3 547.84	4 007.64	SUW351
3 <sup>rd</sup> or subsequent follow-up inspection on the site intended above	9 987.67	11 282.07	SUW352

## 9. TESTING OF WATER METER

Tariffs payable by a consumer requiring the testing of a water meter for accuracy. Replacing a meter and testing the accuracy thereof by means of an accredited test bench.

Description & Size of meter	Total Tariff 2017/2018	Total Tariff 2018/2019	Tariff Code
15mm	1 589.87	1 795.92	SUW400
15mm SM	4 092.19	4 622.54	SUW401
25mm	2 474.74	2 795.47	SUW402
25mm SM	6 702.41	7 571.04	SUW403
40mm Single	14 174.58	16 011.61	SUW412

Description & Size of meter	Total Tariff 2017/2018	Total Tariff 2018/2019	Tariff Code
50mm Single	14 277.69	16 128.08	SUW405
80mm Single	15 774.04	17 818.35	SUW407
100mm Single	16 405.92	18 532.13	SUW408
150mm Combination	56 369.79	63 675.31	SUW410

SM = Smart Meter

**Note:** In the event of a 20mm meter being removed from the site for testing purposes, it will be replaced with a 15mm meter. Should a meter removed for testing be found to be defective, the relevant total tariff paid by the customer for testing and replacement will be credited to his/her account.

#### 10. READING OF METERS ON REQUEST

Should a person require that a meter be read at any time other than the time appointed by the Chief Financial Officer or his nominee, a charge of **R402.63** shall be paid in advance for each such reading. **(Tariff Code SUW 960)**

#### 11. DISCONTINUATION AND RESTRICTION OF WATER SUPPLY AS CREDIT CONTROL MEASURE AND RE-INSTATEMENT OF SUPPLY

In the event of the water supply to a premises being cut off or restricted as a credit control measure, the consumer will be charged the following tariffs:

##### 11.1 Household Usage

11.1.1 To deliver by hand at the premises being supplied with water, a notice addressed to the consumer instructing the consumer to settle the account within 14 days from the date of the notice: No proof of delivery required: **R115.53(Tariff Code CRW 900)**

11.1.2 To install a Smart meter in order to restrict the flow through the connection to 30 kl or less per month: **R4 510.12-applicable to 15mm connection**  
**(Tariff Code CRW 911)**

11.1.3 To disconnect the water supply by removing the connection pipe and / or T piece or meter **R1 401.80**  
**(Tariff Code CRW 910)**

11.1.4 To adjust the Smart meter in order to re-instate full flow to the premises **R736.79**  
**-applicable to 15mm connection (Tariff Code CRW920)**

11.1.5 To re-connect the water supply where the connection pipe and / or T-piece or meter has been removed rates in 4.1.1 and 4.1.2 will be charged.

**(Tariff Code CRW922 to CRW928)**

## 11.2 Business and Other Usage

11.2.1 To deliver by hand at the premises being supplied with water, a notice addressed to the consumer instructing the consumer to settle the account within 14 days from the date of the notice: No proof of delivery required: **R124.61 (Tariff Code CRW900)**

11.2.2 To terminate the water supply **R1 401.80 (Tariff Code CRW910)**

11.2.3 To re-instate the water supply **R1 401.80 (Tariff Code CRW921)**

11.2.4 To install a Smart meter in order to restrict the flow through the connection to 30 kl or less per month: **R4 510.12-applicable to 15mm connection**

**(Tariff Code CRW911)**

11.2.5 To adjust the Smart meter in order to re-instate full flow to the premises: **R736.79**

**Applicable to 15mm connection (Tariff Code CRW920)**

11.2.6 To disconnect the water supply by removing the connection pipe and / or T piece or meter: **R1 401.80 (Tariff Code CRW910)**

11.2.7 To re-connect the water supply where the connection pipe and / or T-piece or meter has been removed rates in 4.1.1 and 4.1.2 will be charged.

**(Tariff Code CRW922 to CRW928)**

## 12. DISCONNECTION AND RE-CONNECTION OF WATER SUPPLY AT THE OWNERS REQUEST

12.1 To disconnect the water supply by removing the connection pipe and meter:

Size of Meter	Tariff R 2017/18	Tariff R 2018/19	Tariff Code
15mm	<b>736.19</b>	<b>831.60</b>	SUW940
20mm	<b>736.19</b>	<b>831.60</b>	SUW941
25mm	<b>880.07</b>	<b>994.13</b>	SUW942
40mm	<b>1 160.63</b>	<b>1 311.05</b>	SUW943
50mm	<b>1 299.47</b>	<b>1 467.88</b>	SUW944
80mm	<b>2 200.17</b>	<b>2 485.31</b>	SUW945
100mm	<b>3 541.85</b>	<b>4 000.87</b>	SUW946
150mm	<b>3 854.79</b>	<b>4 354.37</b>	SUW947



To re-connect the water supply where the connection pipe and / or T-piece or meter has been removed rates in 4.1.1 and 4.1.2 will be charged.

### 13. FACTOR AND COUPLING ERRORS

In the event a miscalculation was made and charged for by the Council for water services rendered due to a factor or coupling error, the rectified charges applicable shall be calculated as follows, upon approval by the Head of Department: Water and Sanitation or his nominee.

The Charges applicable shall be **the levy Rand Water charges the Municipality** (at that point in time, including the WRC levy), **+ 15% levy**, for the duration that the incorrect charges was rendered, up to a maximum of 36 months backdated. Should accurate readings not be available the charges will be based on the average monthly consumption registered over three succeeding metered periods after the factor error or incorrect coupling was rectified.

### 14. DEPOSITS

14.1 The following consumption deposits shall be applicable to all water users. (The deposits are payable upon application of the water connection. In the event an upgrade in connection is applied for, the deposit payable shall be the difference between the deposit already paid and the deposit applicable to that size connection):

Size of Meter	Deposit R 2017/18	Deposit R 2018/19
15mm	880.01	994.06
20mm	2 558.67	2 890.27
25mm	2 558.67	2 890.27
40mm	5 777.98	6 526.81
50mm	5 777.98	6 526.81
80mm	14 298.08	16 151.11
100mm	19 791.89	22 356.92
150mm	24 459.6	27 629.56

14.2 The consumption deposit in respect of a Temporary Fire Hydrant Connections connection shall be that listed in 4.4.2.

- 14.3 In the case of defaulters, the deposit shall be calculated as the monetary value of the sum of the two highest consecutive consumptions measured during the 12 months preceding the application for the water service.
- 14.4 The deposit can be altered if the connection is upgraded or downgraded, retrospectively.
- 14.5 A deposit of **R148.98** shall be applicable for all residential water connections in the under-mentioned townships or any other similar area identified and approved by the Chief Financial Officer. (The deposits will be levied on the account upon application for the connection and / or after signature of a user agreement). In the absence of an application and / or a signed user agreement, the registered owner / approved beneficiary will be regarded as the consumer of the services.

TOWNSHIP	REGION 2017/18
Alra Park Ext 2	East
Blue Gum View and Ext 1, 2, 3, 4, 5, 6	East
Cerutiville Ext 1	East
Chief Albert Luthuli Ext 2,4	East
Chris Hani Proper & Ext 1 , 2	East
Cool Breeze	East
Daveyton Ext 12	East
Duduza and Ext 1, 3	East
Eden Park Ext 4,5	South
Esselen Park Ext 1, 2	North
Etwatwa Ext 4,8,9,10, 12, 13, 14	East
Etwatwa Ext 21, 24,30,31,32, 36	East
Geluksdal Ext 3	East
Inxweni	North
Isekelo	North
Katlehong South	South
Kwa Thema Ext 2, 3,6,7 and Ekuthuleni	East
Langaville Proper, Ext 1, 2, 3, 4, 5,6, 7	East
Masetjhaba View Proper & Ext 1, 2, 3, 4	East
Mayfield Ext 6,7, 8	East
Moleleki Ext 2	South
Palm Ridge Ext 1 to 8	South
Reiger Park Ext 5	South
Tembisa Ext 23,24	North
Tinasonke Ext 3	South
Tsakane Ext 5, 8, 9,11, 12, 13, 15, 16, 17	East
Tsakane Ext 18,19, 20, 21	East
Tswelopele Ext 5,6 and 8	North
Villa Liza Ext 2	South
Vosloorus Ext 20,24	South
Windmill Park Ext 9,12,16 &17	South
Zonkizizwe Proper, Ext 1, 2,3 and 6	South

All properties as defined in the customer audit project, including the areas where the water midblock reticulations have been moved to the road reserve, will also be charged a once off levy of **R151.67** for the uploading process, subject to the approval of the Chief Financial Officer.

**14.6 Accessibility problems and After Hours Readings (Tariff Code SUW961)**

Security townships without a manned gate during day light office hours will be charged a fixed tariff of **R148.98 per** meter per month over and above an estimated or actual consumption charge. Alternatively, an application can be made by the Home Owner's Association, to have a bulk water meter installed, (at Council's cost), outside the entrance of the security township. The total water consumption will then be charged to the Home Owner's Association account. The onus will be on the Home Owner's Association to calculate the individual water accounts of the dwelling units in the security township.

In the event a gate is locked at any other premises and the water meter is inside and inaccessible due to the locked gate, the same charge of **R148.98** as detailed above will be levied.

The same charge of **R148.98** will also apply to pre-arrange after hour readings.

**15 DAMAGES TO THE MUNICIPAL WATER PIPE SYSTEM AND/OR WATER INSTALLATIONS.**

Any damages to the municipal pipe system and/or installation: Actual costs of repairs + cost of water loss calculated as follows:

- a) Pipes with diameter of 50mm or less **R10 244.61**
- b) Pipes with diameter larger than 50mm but less than or equal to 100mm **R 20 490.57**
- c) Pipes with diameter larger than 100mm but less than or equal to 250mm **R 30 735.18**
- d) Pipes with diameter larger than 250mm but less than or equal to 400mm **R40 981.14**
- e) Pipes with diameter larger than 400mm but less than or equal to 700mm **R81 962.28**
- f) Pipes with diameter larger than 700mm **R112 696.11**

**Tariff Codes**

<b>Tariff Codes</b>	<b>1<sup>st</sup> Offence</b>	<b>2<sup>nd</sup> Offence</b>	<b>3<sup>rd</sup> Offence</b>	<b>4<sup>th</sup> Offence</b>
<50mm	SUW510	SUW520	SUW530	SUW540
<100mm	SUW511	SUW521	SUW531	SUW541
<250mm	SUW512	SUW522	SUW532	SUW542
<400mm	SUW513	SUW523	SUW533	SUW543
<700mm	SUW514	SUW524	SUW534	SUW544
+700mm	SUW515	SUW525	SUW535	SUW545

15.1 The above tariffs will be levied per incident REPORTED.

- 15.2 The reporting should be done as soon as the incident is known to both the Ekurhuleni Call Centre wherein a reference number will be given and a Water Services Chief Area Engineer or a Customer Care Area Manager. It is up to the person working within Ekurhuleni to obtain the necessary contact details.
- 15.3 If the incident was not reported but was found by Ekurhuleni, a surcharge of 10% will be applied.
- 15.4 For repeat offenders a surcharge will be levied as follows. For a second transgression, 5% will be levied above the tariffs mentioned in 1 above. For subsequent transgressions the following surcharges will be applied.
- 15.4.1 Third transgression, 10% surcharge to be levied.
- 15.4.2 Fourth transgression, 15% surcharge to be levied.
- 15.4.3 Fifth transgression, 20% surcharge to be levied.
- 15.4.4 For any transgressions above 5, a 30% surcharge will be levied.
- 15.4.4.1 In this circumstance Ekurhuleni reserves a right to review the contractual relationship if the transgressor is a service provider.
- 15.4.4.2 If the transgressor is not contractually bound to Ekurhuleni, the municipality reserves a right to request the transgressor to cease operations within 24 hours.

## 16 WATER RESTRICTION TARIFFS

- 16.1 Ekurhuleni Metro Municipality may be required to restrict (other than the debt management restrictions) the demand and usage of water by its consumers in drought, water shortage, and disaster and water crisis situations. The restriction shall be at four (4) levels namely 10%, 20%, 30% and 40% restrictions. The restriction may take the form of voluntary restriction by consumers where upon they reduce the consumption or usage on their own, pressure reduction, installation of water management devices, rationing and/or water cuts at given times. In all cases the water restriction tariffs shall apply.

Should water restriction be declared by Council or its delegated authority; the percentage increase shall apply and be payable as follows in respect of uses listed in the following items. The increase shall be with effect from the date as pronounced by the Council or the delegated authority.

<b>Percentage Increase(Excluding VAT)</b>	<b>Tariffs listed in these items</b>
10%	3.1 3.4.1 3.7.1
20%	3.2 3.4.2 3.7.2
30%	3.4.3 3.7.4
40%	3.6 3.9 3.10

	3.11
	3.12
	3.13
	3.14

---

**THE FOLLOWING SHALL BE NOTED:**

1. The Ekurhuleni Metropolitan Municipality shall have the right to restrict the water supply to any customer who has unsettled debt with the Municipality.
2. The figures quoted in this Schedule of Tariffs **EXCLUDE** Value Added Tax.

These tariffs shall be read in conjunction with the By-laws for the Supply of Water Services published by the City of Ekurhuleni

---

File	5/5/1/10
1. Council Resolution Publication	Item MI 120-2002(C) CM 30/05/2002
2. Local Authority Notice Number Amended by Council Resolution Publication	Item A-MI (9-2003) CM 15/05/2003
3. Local Authority Notice Number Amended by Council Resolution Publication	Item A-MI (34-2004) CM 20/05/2004
4. Local Authority Notice Number Amended by Council Resolution Publication	Item A-MI (4-2005) CM 24/02/2005
5. Local Authority Notice Number Amended by Council Resolution Publication	Item A- F (21-2006) dated 25 May 2006 Gazette Number 255 dated 19 July 2006
6. Local Authority Notice Number Amended by Council Resolution Publication	1972 Item A-IS (29-2006)MI dated 30 November 2006 Gazette Number 47 dated 14 February 2007
7. Local Authority Notice Number Amended by Council Resolution Publication	351 Item A-F(19-2007) CM 31/05/2007 Gauteng Provincial Gazette No 217 dd 15 August 2007
8. Local Authority Notice Number Amended by Council Resolution Publication	2034 A-F (18-2008) CM 29/05/2008 No 201 dd 6 August 2008
9. Local Authority Notice Number Amended by Council Resolution Publication	1759 A-F (22-2009) CM 28/05/2009 Gauteng Provincial Gazette Extra-Ordinary No. 144 dd 01 July 2009
10. Local Authority Notice Number Amended by Council Resolution Publication	1014 A-F(25-2010) CM 27/05/2010 Extra-Ordinary 123 dd 30 June 2010
11. Local Authority Notice Number Amended by Council Resolution Publication	891 A-F (30-2011) CM 20/04/2011 107 dd 01 June 2011
Local Authority Notice Number	688

12	Amended by Council Resolution Publication Gauteng Provincial Gazette Local Authority Notice Number	A-F (20a-2012) CM 31 May 2012 Extra ordinary 159 dd 13 June 2012 766
13	Amended: Council Resolution Publication in Provincial Gazette Local Authority Notice Number	A-F (35-2012) CM 02 August 2012 239 dd 22 August 2012 1158
14	Amended by Council Resolution Publication Gauteng Provincial Gazette Local Authority Notice Number	A-F (30-2013) CM 30/05/2013 Extra Ordinary 152 dd 10 June 2013 731
15	Amended by Council Resolution Gauteng Provincial Gazette Local Authority Notice Number	A-F (17-2014) CM 29/05/2014 Extra Ordinary 134 dd 06 June 2014 713
16	Amended by Council Resolution Gauteng Provincial Gazette Local Authority Notice Number	A-F (13-2015) CM 28/05/2015 Extra Ordinary 229 dd 12 June 2015 1009
17	Amended by Council Resolution Gauteng Provincial Gazette Local Authority Notice Number	A-F (32-2016) CM 28/04/2016 Ordinary Gazette 215 dd 15 June 2016 915
18	Amended by Council Resolution Gauteng Provincial Gazette Local Authority Notice Number	A-F (17-2017) CM 25/05/2017 Ordinary Gazette 147 dd 21 June 2017 863
19	Amended by Council Resolution Gauteng Provincial Gazette Local Authority Notice Number	A-F (23-2018) CM 24/05/2018 Ordinary Gazette 198 dd 18 July 2018 1089