

# POLICY : PROVISION OF ESSENTIAL/BASIC SERVICES

**ITEM HD 146-2001 THE PROVISION OF BASIC SERVICES TO INFORMAL SETTLEMENTS**  
**CM : 22.11.2001**

## RESOLVED:

**That** the following criteria for prioritisation **BE APPROVED** in respect of areas to be serviced first with basic services but with the aim that the whole area if possible be serviced within the constraints of the budget:-

- (a) Land suitable for residential development.
- (b) Land where the bulk services could effectively be extended to, or where it is available.
- (c) Land located where it supports the Development Plan proposals for the area and where it supports the principle of infill.
- (d) Land on which pre-planning is at an advanced stage and where the General Plan has been approved.
- (e) Land already surveyed according to an approved General Plan.
- (f) Time period the settlement has been in existence.
- (g) All settlements to be serviced if possible.

**ITEM HD 167-2001 THE PROVISION OF ESSENTIAL SERVICES TO HOUSING PROJECTS**  
**CM : 22.11.2001**

## RESOLVED:

1. **That** Council **ACCEPT** the National Housing Code standards for the provision of essential services.
2. **That** all housing projects (land and informal settlements) **BE PRIORITISED** for development purposes.
3. **That** essential services **BE PROVIDED** to informal settlements and that top structures and services be provided to Greenfields projects and with motivation also to other areas.
4. **That** the criteria to apply when listing areas and land for development projects **BE AS FOLLOWS**:
  - (a) Land suitable for residential development.
  - (b) Land where bulk services are available or could easily be upgraded to serve the area.
  - (c) Land located where it supports the Development Plan Proposals for the area.
5. **That** billing of services **BE AS FOLLOWS**:
  - (a) Where a project has been identified for essential services provision, all beneficiaries should be registered and a service charge for services delivered should apply.

- (b) A service charge should apply as soon as services are being rendered although land may not be formally registered in the names of beneficiaries yet.
  - (c) The service charges should be determined together with the Finance Department.
6. **That** service charges **BE DETERMINED** together with the Finance Department.
  7. **That** areas with excessive slopes, sandy soil and low level dolomite conditions **BE AVOIDED** when selecting land for Greenfield housing projects wherever possible.
  8. **That** care **BE TAKEN** that no overloading of services occurs due to additional families settling on already occupied stands especially in medium to high dolomite areas and that an awareness campaign **BE LAUNCHED** to raise awareness in respect of the dangers of dolomite specifically to families settling on stands in medium to high dolomite areas.
  9. **That** housing projects must **BE COUPLED** with empowerment programmes to ensure users understand the systems services and elements which could be detrimental as well as the proper utilization thereof.
  10. **That** where housing projects are undertaken on dolomitic area, proper precautions and specific design with regards to services, roads, and storm-water must **BE TAKEN INTO ACCOUNT**.
  11. **That** the standard of services as proposed be the minimum acceptable standards but where the Metro requires higher minimum standards, the Metro standards' shall **TAKE PRECEDENCE**.
  12. **That** it **BE NOTED** that the minimum standards as proposed in (8) above impact adversely on the already huge backlog of unpaved roads in the region and as such every attempt should **BE MADE** to address housing needs with an understanding of the accumulating backlog and accompanying high maintenance costs inherent in the standards adopted.
  13. **That** funding for roads can also **BE ON CERTAIN CONDITIONS** from other government programmes such as the CMIP funds, to complement housing projects.
  14. **That** medium to high dolomite areas **BE REZONED** and used for other purposes such as sport fields but not for housing developments.