

About

This privacy notice outlines the manner in which the City of Ekurhuleni utilises and safeguards any information you provide when using their website or subscribing to their communications. The City of Ekurhuleni (City) is dedicated to upholding your privacy in compliance with the Protection of Personal Information Act (POPIA). If you are requested to provide specific information through this website that can identify you, rest assured that it will solely be used for the stated purposes. The City reserves the right to modify this policy by updating the respective webpage. It is advisable to periodically review this page to ensure your satisfaction with any alterations.

Security

Our commitment lies in guaranteeing the security of your information. To prevent unauthorized access or disclosure, we have implemented appropriate physical, electronic, and managerial measures to protect and secure the information we gather online.

How we use cookies

A cookie is a small file that seeks permission to be placed on the hard drive of your computing device. Once you give your consent, the file is added, and the cookie assists in analyzing web traffic or notifying you when you visit a specific site. Cookies enable web applications to tailor their operations to your individual needs, preferences, likes, and dislikes by collecting and remembering information about your preferences.

We utilise traffic log cookies to identify the pages being accessed. This helps us analyse data regarding webpage traffic and enhance our website by customising it to meet the needs of our customers. The information gathered is used solely for statistical analysis purposes, after which it is removed from our system.

In general, cookies aid us in providing you with an improved website experience by allowing us to monitor which pages you find useful and which ones you do not. A cookie does not grant us access to your computer or any information about you, except for the data you choose to share with us.

You have the option to accept or decline cookies. Most web browsers automatically accept cookies, but you can typically modify your browser settings to decline cookies if you prefer. However, this may prevent you from fully utilizing all the features and functionalities of the website.

Links to other websites

Our website contains links to other websites that may be of interest to you. Once you have used these links to leave our site, you should note that we do not exercise any control over the other website. Therefore, we cannot be responsible for the protection and privacy of any information that you provide whilst visiting such sites. As such sites are not governed by this privacy statement, you should exercise caution and read through their privacy statements.

Controlling your personal information

Without your permission or legal obligation, we will not sell, distribute, or lease your personal information to third parties.

If you believe that any information we have about you is inaccurate or incomplete, please contact us at cybersecurity@ekurhuleni.gov.za via email as soon as possible. We will promptly rectify any incorrect information in a timely manner.