ANNEXURE A

SCHEDULE "3"

CITY OF EKURHULENI (CoE)

TARIFFS: WATER SUPPLY SERVICES AND INCIDENTAL CHARGES
2024/2025 TARIFFS: WATER SUPPLY SERVICES AND INCIDENTAL CHARGES

In terms of the relevant legislation, the City of Ekurhuleni at a meeting held on **31st May 2024**, resolved to amend its Tariffs for Water Supply and Incidental Charges with effect from **1 July 2024** as follows:

VAT EXCLUDED

Start date: **01 JULY 2024**

End date: **30 JUNE 2025**

1. TARIFFS: WATER SUPPLY SERVICES AND INCIDENTAL CHARGES

The amounts due for water services for the 2024/2025 financial year be paid on dates as indicated on accounts which will be rendered from 1 July 2024.

- The Sewerage Charges will be linked to the account where the water connection is billed. Where water is supplied and metered by Rand Water or any other legal entity to premises connected to the Council's Wastewater Reticulation System, the readings supplied by Rand Water or other legal entity will be used to calculate and render a waste water account to the owner / tenant concerned.
- Reference to "per month" in the tariffs is based on a meter reading period of 30,4375 days with regard to the calculation of a charge for the free consumption portion.
- Use is the determining factor for tariff application but where a mixed use occurs on any given property the property zoning will be the determining factor in the tariff application.
- ALL TARIFFS LISTED BELOW OR TO BE CALCULATED IN TERMS OF THIS SCHEDULE OF TARIFFS **EXCLUDE VAT.**

2. WATER TARIFFS

Charges shall be levied in respect of each separate connection for water (as defined in the Water Supply By-laws of the Council). It is further noted that the tariffs effective to consumption as from 01 July 2024 and accounts as from those generated in July 2024 on a pro rata basis where applicable, will be levied.

3. CONSUMPTION TARIFFS

All tariffs listed in items 3.1, 3.2, 3.5, 3.6, as well as 3.9, 3.10, 3.11, 3.12, 3.13, 3.14 if not excluded in terms of the agreement, shall be applied accumulatively

3.1 **Household Use:** **(Tariff Code WA0017)**
Household Use Municipal: **(Tariff Code WA0010)**
Old Age Homes **(Tariff Code WA0013)**

Hostels **(Tariff Code WA0029)**

Except where the tariffs listed in items 3.3 or 3.4.1 below are applicable, the tariffs listed in this item shall be payable where water, used solely for household purposes, including temporarily connections for this purpose, has been supplied. In the case of hostels and old age homes, every 4 beds shall be deemed to be a residential unit. Where the Housing Department officially accommodates two or three beneficiaries (families) per stand, each beneficiary (family) is deemed to be a residential unit.
This tariff is only applicable to properties used exclusively for household purposes. In the event that a small business is conducted as a primary right in terms of a Town Planning Scheme, or home enterprise in terms of the Council's policy, from a property used for household purposes, and the connection size is either a 15mm connection, the tariffs in the table below shall apply. However, any connection which is greater than and the property is not exclusively used for residential purposes, shall be charged in terms of the tariffs as detailed in 3.6 below. Spaza Shops, defined as an area of a dwelling unit and or associated immovable outbuilding not more than 20m² in extent, used by the occupant of such a dwelling unit for the purposes of selling basic household goods, is also included in this tariff, provided the connection size is either a 15mm connection.

The City of Ekurhuleni will therefore provide 6 kiloliters free basic water and wastewater services per month for Registered Indigents qualifying in terms of the Councils approved Indigent Policy.
Cconsumption of services above the allocated 6kl will be charged to the indigent consumer. The rates in 3.1 shall apply

Tariff Summary	Tariff R/kl 2023/2024	Tariff R/kl 2024/2025
Number of residential units x (0 – 6 kl / month)	R18,12	R19,75
Number of residential units x (7 – 15 kl / month)	R29,86	R32,55
Number of residential units x (16 – 30 kl / month)	R36,58	R39,87
Number of residential units x (31 – 45 kl / month)	R45,52	R49,62
Number of residential units x (46 or more/ month)	R56,12	R61,17

3.2 Institutional Use **(Tariff Code WA0009)**
Institutional Use: Welfare Organizations **(Tariff Code WA0019)**
Institutional Use: Government Schools **(Tariff Code WA0015)**
Institutional Use: Public Hospitals **(Tariff Code WA0032)**
Institutional Use: Churches **(Tariff Code WA0002)**

Public Benefit Organizations, Non-Governmental Organizations and Cultural Organizations approved in terms of section 30 of the Income Tax Act 58 of 1962, read with items 1, 2 and 4 of the ninth Schedule to the Act; Welfare organizations registered in terms of the National Welfare Act, 1978 (Act No 100 of 1978), State Assisted Public Schools or Colleges, Public Hospitals and Churches.

The tariff payable in terms of this item is as follows:

Tariff Summary	Tariff R/kl 2023/2024	Tariff R/kl 2024/2025
0-200 kl per month	R30,49	R33,23

201-2500 kl per month	R33,71	R36,74
2501 or more kl per month	R41,52	R45,26

3.3 Informal Settlements: (Tariff Code WA0008)

Tariff Summary	Tariff R/kl 2023/2024	Tariff R/kl 2024/2025
This item is applicable in cases where stands and /or dwelling units are supplied by means of a standpipe (no stand connection available)	0,00	0,00

3.4 Un-metered and/or Unread Connections

Tariffs payable in respect of un-metered and/or unread connections where the Water Supply By-laws of the Council do not provide an alternative method for calculating consumption or estimating consumption for purposes of interim charges:

3.4.1.1. Household use:

Household Use Municipal:

The applicable tariff listed below, and not the tariffs listed in item 3.1 is payable in all properties where water is supplied but there is no relevant meter reading available for the relevant month, irrespective of whether or not a meter has been fitted.

Tariff Summary	Tariff R 2023/2024	Tariff R 2024/2025	Tariff R 2023/2024
Fixed rate per month (estimated consumption less than or equal to 15 kl / month)	R377,53	R411,51	BW0100
Fixed rate per month (estimated consumption exceeding 15kl / month, but less than or equal to 30 kl / month)	R926,21	R1 009,57	BW0105
Fixed rate per month (estimated consumption exceeding 30 kl / month)	R1 608,76	R1 753,55	BW0110

3.4.1.2 The applicable tariff listed below, and not the tariffs listed in item 3.1, 3.4.1 is payable in all properties deemed indigent account households where water is supplied but there is no relevant meter reading available for the relevant month, irrespective of whether or not a meter has been fitted.

Tariff Summary	Tariff R 2023/2024	Tariff R 2024/2025	Tariff Code
Fixed rate per month (estimated consumption less than or equal to 6 kl / month)	R0,00	R0,00	BW0600
Fixed rate per month (estimated consumption less than or equal to 15 kl / month)	R179,18	R195,31	BW0605

Fixed rate per month (estimated consumption exceeding 15kl / month, but less than or equal to 30 kl / month)	R727,85	R793,36	BW0610
Fixed rate per month (estimated consumption exceeding 30 kl / month)	R1 410,40	R1 537,34	BW0615

3.4.2 Institutional Uses as listed in item 3.2: (Tariff Code BW0760)

The tariff specified below, and not the tariff specified in item **3.2, is** payable where water is supplied, but there is no relevant meter reading for the relevant month, irrespective of whether or not a meter has been fitted.

Tariff Summary	Tariff R 2023/2024	Tariff R 2024/2025
Fixed rate	R3 049,46	R3 323,91

3.4.3. Business & Other Uses not included in items 3.1, 3.2, 3.3, 3.4.1, 3.4.2 &3.5: (Tariff Code BW0765)

Business and Other Uses Municipal: (Tariff Code BW0765)

The tariff specified below, and not the tariffs listed in item 3.6, is payable where water is supplied but there is no relevant meter reading for the relevant month, irrespective of whether a meter has been fitted.

Tariff Summary	Tariff R 2023/2024	Tariff R 2024/2025
Fixed rate per month	R5 865,65	R6 393,56

3.5 Flow Restriction/Smart Meter (Tariff Code WA0022)

3.5.1 Properties used exclusively for household purposes as defined in 3.1:
For as long as a flow restriction/smart meter implemented by the Head of Department: Water and Sanitation or his nominee in respect of the supply of water to the relevant premises is applicable, the relevant tariff listed as per 3.1 shall be payable:

3.5.2 Registered Indigent Account Holders as defined in the Indigent Policy: If so requested by a registered indigent account holder, or deemed necessary by the Head of Department: Water and Sanitation or his nominee, a flow restrictor/smart meter can be installed on the premises, subject to such Indigent being registered in terms of the Council's Indigent Policy: The registered indigent will receive the allocated 9 kl free basic water per month on a daily pro rata basis where after the tariff in 3.1 will be applicable.

3.6 Business and Other Uses: (Tariff Code WA0001)
Business and Other Uses Municipal: (Tariff Code WA0035)

The tariffs listed in this item are payable in respect of all uses not listed in items 3.1, 3.2 and 3.3.

These tariffs apply to e.g. the following uses: business, commercial, industrial, government, mining, private schools, crèches, sport clubs including sport clubs whose lease agreements with Council have expired, private hostels, private hospitals and clinics, agriculture, temporary connections for building or business use, fire hydrant use, including Council owned properties, where the usage is not defined as in paragraphs 3.1, 3.2 or 3.3

Tariff Summary	Tariff R/kl 2023/2024	Tariff R/kl 2024/2025
0 – 5 000 kl / month	R39,17	R42,70
5001 -25000 kl / month	R39,79	R43,37
25 001 or more kl/month	R41,52	R45,26

The tariffs listed in this item shall be levied in respect of each water connection provided to the premises on which a use as intended in this item is being exercised. The relevant tariffs listed in this item shall be levied accumulatively.

3.7 Minimum Basic Charges

3.7.1 Min Basic Household Use: (Tariff Code BW0080)
Min Basic Household Use Municipal: (Tariff Code BW0081)

Any premises, including vacant stands and notarially tied stands, where Council Water Supply is available, but the supply is not directly connected to the Council's water reticulation system, the monthly minimum basic charge below will be levied until such time that the relevant stands, have been directly connected where after the tariff sliding scale in item 3.1 will apply.

Tariff Summary	Tariff R 2023/2024	Tariff R 2024/2025
Fixed Rate per month	R269,35	R293,59

3.7.2 Min Basic Institutional Uses: (Tariff Code BW0082)

Any premises, including vacant stands and notarially tied stands, where Council Water Supply is available, but the supply is not directly connected to the Council's water reticulation system, the monthly minimum basic charge below will be levied until such time that the relevant premises, have been connected where after the tariff sliding scale in item 3.2 will apply.

Tariff Summary	Tariff R 2023/2024	Tariff R 2024/2025
Fixed Rate per month	R609,90	R664,79

3.7.3 Min Basic Informal Settlements: (Tariff Code BW0083)
Tariff as per item 3.3.

3.7.4 Min Basic Business and Other Uses: (Tariff Code BW0084)
Min Basic Business and Other Uses Municipal: (Tariff Code BW0085)

Any premises, including vacant stands, where Council Water Supply is available, but the supply is not directly connected to the Council's water reticulation system, the monthly

minimum basic charge below will be levied until such time that the relevant premises including vacant stands, have been connected where after the tariff sliding scale in item 3.6 will apply.

Tariff Summary	Tariff R 2023/2024	Tariff R 2024/2025
Fixed Rate per month	R1 346,22	R1 467,38

3.8 Private Internal Water Leaks (Tariff Code WA0006)

In case of exceptionally high meter readings of water consumption, due to leaks from a private internal pipeline, the Divisional Head Revenue: Finance Department or his nominee, may determine that the excess consumption be levied at **R24,87**per kilolitre for a maximum period of 91 days, the commencement date of such period to be determined in the entire discretion of the said Divisional Head. A reduction in consumption is required as well as proof of the leak been rectified as substantiated by a plumbers' invoice or affidavit from the consumer which must be submitted to the municipality within 90 days after repair of the leak.

3.9 ERGO (Tariff Code WA8000)

The tariffs applicable in terms of paragraph 3.6.

3.10 Sports Clubs with existing unexpired lease agreements with the Council: (Tariff Code WA8110)

The tariffs specified in the agreement shall apply until the expiry date of the relevant agreement. Thereafter, and unless amended, the tariffs listed in item 3.6 or specified in item 3.4.3 as the case may be, shall be payable.

3.11 Special tariff agreements /contracts with the Council Tariff Code WA 8100)

The tariffs specified per such agreement shall apply until the expiry date of the relevant agreement. Thereafter, and unless and until amended, the tariff(s) specified in the appropriate item contained in this schedule of tariffs shall be payable.

3.12 Water supplied to Johannesburg Water and Other Local Authorities:
Other Local Authorities (Tariff Code WA8200)
Johannesburg Water (Tariff Code WA8210)
Lesedi Local Authority (Tariff Code WA8220

The tariff(s) per kilolitre as determined in terms of the contracts, shall be payable. Should no valid contract exist, the charge will be the levy Rand Water charges the Municipality (at that point of time, including the Water Research Commission levy) plus 10%.

3.13 Water supplied outside the Municipal Area at a tariff not listed in any other item of this schedule of tariffs: (Tariff Code WA8300)

The tariffs payable shall be as set out in item 3.2 plus an administration fee of 15%

3.14 Service Audit

3.14.1 Where a service audit identifies residential and agricultural zoned properties used for business purposes, the adjustment to service charges from residential to business use will be effected from the date the audit was conducted.

3.14.2 The water consumption in government subsidized housing scheme areas identified through a service audit in respect of water meters not being incorporated in the Council's records will be calculated from the date the error was detected, provided a reading was obtained on such a date.

3.15 previously supplied by Rand Water directly.

3.15.1. Below is a summary of special water supply tariffs which will now apply to: ***Household Use: previously supplied by Rand Water directly. (Special Tariff Code)***
The tariffs listed in this item shall be payable where water, used solely for household purposes, including temporarily connections for this purpose, has been supplied. In the case of hostels and old age homes, every 4 beds shall be deemed to be a residential unit. Where the Housing Department officially accommodates two or three beneficiaries (families) per stand, each beneficiary (family) is deemed to be a residential unit.
This tariff is only applicable to properties used exclusively for household purposes. In the event that a small business is conducted as a primary right in terms of a Town Planning Scheme, or home enterprise in terms of the Council's policy, from a property used for household purposes, and the connection size is either a 15mm connection, the tariffs in the table below shall apply. However, any connection which is greater than and the property is not exclusively used for residential purposes, shall be charged in terms of the tariffs as detailed in 3.15.2 below

DIRECT CUSTORMERS TARIFF (including) CURRENT TARIFF		
Tariff Summary	**Tariff R 2023/2024**	**Tariff R 2024/2025**
0 - 6 KL	-	Free
6.1- 15 KL	-	22,13C/KL
15.1 - 20.0 KL	-	24,12 C/KL
20.1 - 40 KL	-	26,31C/KL
>40 KL	-	27,41 C/KL

3.15.2 ***Below is a summary of special water supply tariffs which will now apply to: Business and Other Uses: previously supplied by Rand Water directly (Special Tariff Code****)*

These tariffs apply to e.g., the following uses: business, commercial, industrial, government, mining, private schools, crèches, sport clubs including sport clubs whose lease agreements with Council have expired, private hostels, private hospitals and clinics, agriculture, temporary connections for building or business use, fire hydrant use, including Council owned properties, where the usage is not defined as in paragraphs 3.15.1

INDUSTRY CUSTORMERS TARIFF (including) CURRENT TARIFF		
Tariff Summary	**Tariff R 2023/2024**	**Tariff R 2024/2025**
0 - 15 KL	-	22,13C/KL
15.1 - 20.0 KL	-	24,12 C/KL

20,1– 40 KL	-	26,31C/KL
>40 KL	-	27,41 C/KL

4. CONNECTION PIPES, WATER CONNECTIONS INCLUDING FIRE CONNECTIONS OR UPGRADING OF SUCH CONNECTIONS, METERING OF UNMETERED CONNECTIONS AND METERING OF UNMETERED FIRE CONNECTIONS USED ILLEGALLY

The following tariffs or charges are payable in respect of the installation of connection pipes, water connections including fire connections or upgrading of such connections, the metering of unmetered connections and where existing unmetered fire connections are unlawfully used.

In the latter case the Council reserves the right to change the water supply installation to a meter installation metered by a combination meter as sized by the Council and to recover the appropriate cost as listed in 4.1.1 from the owner. **(All tariffs exclude Vat)**

4.1 Where a water or fire hydrant connection is supplied:

4.1.1 Combination meters

Main Meter Size	Tariff R 2023/2024	Tariff R 2024/2025	Tariff Code	Tariff Code Item 4.1.3
150mm	R188 224,50	R205 164,71	SUW103	SUW107

4.1.2 Single meters

Installation, including a standpipe, the connection into the reticulation pipeline, connection pipe to meter, isolating valve, meter, meter box with connecting pipe extending to boundary line and / or entrance to stand

Main Meter Connection	Tariff R 2023/2024	Tariff R 2024/2025	Tariff Code	Tariff Code Item 4.1.3
15mm	R6 090,35	R6 638,48	SUW110	SUW130
25mm	R11 363,89	R12 386,64	SUW111	SUW131
40mm	R64 996,22	R70 845,88	SUW112	SUW132
40mm plus Fire Hydrant	R75 762,11	R82 580,70	SUW113	SUW133
50mm	R74 943,14	R81 688,03	SUW114	SUW134
80mm	R96 327,60	R104 997,09	SUW115	SUW135
100mm	R107 615,66	R117 301,07	SUW116	SUW136

4.1.3 Where the water or fire hydrant connections mentioned in item 4.1 above (read with items 4.1.1 and 4.1.2) must be supplied within 14 days after approval of the application

on special request, the tariff specified in item 4.1.1 and/or 4.1.2, as the case may be, plus an additional amount of 15% of the relevant tariff(s) shall be payable.

4.1.4 Above ground installations of water connections and meters for **Low Cost Housing Developments as well as Chartered Housing Developments (maximum selling price per unit (R300 000,00).**

4.1.4.1 Full Installation by Council, which includes a standpipe, the connection into the reticulation pipeline, connection pipe to meter, isolating valve, meter, meter box with connecting pipe extending to boundary line and / or entrance to stand:

Main Meter Connection	Tariff R 2023/2024	Tariff R 2024/2025	Tariff Code
15mm	R5 146,58	R5 609,77	**SUW 150**

4.1.4.2 In the event that the Head of Department: Water and Sanitation consent that a Low Cost housing / Chartered Housing Developer install the Water Meter connections themselves which must include the meter, meter box, a standpipe, the connection into the reticulation pipeline, connection pipe to meter, road crossing (if necessary) isolating valves, meter box with connecting pipe extending to boundary line and / or entrance to stand, **an inspection fee** of these installations will be charged in terms of 4.1.4.4
The consent will be subject to a commitment given in writing by Low Cost Housing / Chartered Housing Developer that:

- No less than 50 meters be applied for at the same time
- That all necessary fees in terms of inspections, deposits and other related administration costs be paid on application.
- The installation must comply to COE specification which include a standpipe, owners isolating valve, meter, meter box, connection in pipeline, connection pipe, meter control valve, etc. as per standard drawing which can be obtained from Water Services division Boksburg.
- The installation of the meters is concluded within 30 days of application.
- If it should be required, the additional fees in terms of the COE inspections will be paid without delay.

The above application must be done prior to installation process. Council will inspect *100%* of the connections and the cost thereof will be for the developer.

4.1.4.3 Installation of a meter only by Council. This meter will exclude all other items as stipulated in 4.1.2 as well as any road crossings.

Main Meter Connection	Tariff R 2023/2024	Tariff R 2024/2025	Tariff Code
15 mm	R2 604,56	R2 838,97	SUW 170

4.1.4.4 Council will as a first inspection, inspect 100% of the water connections and meters installed by the Low Cost Housing Developer in terms of paragraph 4.1.4.2.

Main Meter Connection	Tariff R 2023/2024	Tariff R 2024/2025	Tariff Code
15 mm	R1 148,31	R1 251,66	SUW 190

4.1.5 Applications for water connections and meters by Developers excluding cases referred to in item 4.1.4.

4.1.5.1 Should the Developer, excluding the cases referred to in item 4.1.4, submit a single application comprising 50 or more connections and meters for installation by the Council, which includes a standpipe, the connection into the reticulation pipeline, connection pipe to meter, isolating valve, meter, meter box with connecting pipe extending to boundary line and / or entrance to stand, (road crossing excluded – refer paragraph 6), the charge per connection and meter installed will be:

Main Meter Connection	Tariff R 2023/2024	Tariff R 2024/2025	Tariff Code
15mm	R5 146,58	R5 609,77	SUW 160

4.2 Tariffs for charges payable in respect of the relocation of water meters and provision of an isolating valve:

An owner of the premises will be charged for the relocation of a meter if the meter becomes inaccessible due to the installation of a fence or wall.

4.2.1 Relocation not further than 2 metres:

Meter Size	Tariff R 2023/2024	Tariff R 2024/2025	Tariff Code
15mm	R2 796,95	R3 048,68	SUW200
20mm	R2 897,98	R3 158,80	SUW201
25mm	R3 568,94	R3 890,14	SUW202

4.2.2 Relocation further than 2 metres and up to 10 meters:

Meter Size	Tariff R 2023/2024	Tariff R 2024/2025	Tariff Code
15mm	R4 081,18	R4 448,49	SUW210
20mm	R4 292,81	R4 679,17	SUW211
25mm	R4 943,72	R5 388,66	SUW212

4.2.3 Should any water consumer with a 15mm to 25 mm connection need to install an isolating valve for his exclusive use, require the Council to turn off the water supply to a property the charge for the turn off, locating of the Council's isolating valve, maintenance work in respect thereof or the replacement of the Council's isolating valve by the Council, shall be as follows and shall be payable in advance by such party**: R1 958,16**per event. **(Tariff Code SUW220)**

4.2.4 Should any water consumer with a water connection larger than 25mm need to install an isolating valve for his exclusive use, require the Council to turn off the water supply to a property, the charge for the turn off, locating of the Council's isolating valve,

maintenance work in respect thereof or the replacement of the Council's isolating valve by the Council, shall be as follows and shall be payable in advance by such party:
For the turn off and locating:**R1 426,02**event**(Tariff Code SUW221)**
For the turn off, locating, maintenance and replacement: **Charge to be determined in terms of 6**.

4.2.5 It must be noted that in terms of Clause 19 of the by-laws the water connection pipe, water meter and isolating valve provided and installed by the Council on any premises, shall at all times remain the exclusive property of the Council and be under the sole control of the Council. Should it be found that a consumer used/tampered with the above an inspection fee in terms of 7.1 will be levied to determine any possible damages to Council property. Any damages found will be levied in terms of 5.2.

4.3 Tariffs for the installation of a replacement meter where a water connection exists.

Installation of a replacement water meter where an unauthorized connection was found in terms of 5.1 and a fee in terms of 5.1.1 or 5.1.2 has been levied.

Meter Size	Tariff R 2023/2024	Tariff R 2024/2025	Tariff Code
15mm	R5 132,14	R5 594,04	SUW250
25mm	R8 477,43	R9 240,39	SUW251

4.4 Temporary hydrant connections:

(Subject to approval by the Director: Revenue Section: Water and Sanitation)

4.4.1 Meter Deposits (70% Refundable)

Size of Meter Fitted	Meter Deposit 2023/2024	Meter Deposit 2024/2025	Tariff Code
(a) 25mm connection	R49 151,78	R53 575,44	SUW300
(b) 50mm connection	R98 307,89	R107 155,60	SUW301

4.4.2 Consumption Deposits

Size of Meter Fitted	Consumption Deposit R 2023/2024	Consumption Deposit 2024/2025
(a) 25mm connection	R14 912,80	R16 254,95
(b) 50mm connection	R24 835,90	R27 071,13

4.5 Upgrading of existing Water Connection:

The tariff for the upgrading of an existing water connection is the sum of 4.5.1 and 4.5.2 which determines as follows:

4.5.1 The tariff for the removal of the existing meter is as listed in *11.1* titled "To disconnect the water supply by removing the connection pipe and meter"

4.5.2 The difference between the existing connection tariff and the tariff for the required upgraded connection size as listed in 4.1.1 and 4.1.2.

4.5.3 The additional consumption deposit payable is determined in terms of 13.1.

4.6 **Investigation of meter/connection on request:**

Should a consumer not trust a metered connection a basic call out/inspection fee of **R1263,10** per investigation will be charged on the consumers account should it be found that the metered connection is in order? Testing of the meter will be in terms of 8. **(SUW900)**

5. ILLEGAL CONNECTIONS AND OR UNAUTHORIZED CONSUMPTIONS AND DAMAGES TO SERVICES

5.1 Unauthorized use of the fire hydrant connection and/or unauthorized connections and/or tampering of water connection and/or tampering of meter appurtenances (i.e. gate valve, piping, stop cock, non-return valve, strainer, spool piece etc.) and/or unauthorized consumption of water during low water availability i.e. droughts/ heat waves:

5.1.1 A fee of **R16 242,10** per incident in cases of a Residential usage. **(Tariff Code SUW990)**

5.1.2 A fee of **R33 097,35** per incident in cases where Business and Other usage is applicable **Business :(Tariff Code SUW991) Other :(Tariff Code SUW992)**

5.1.3 A fee of **R44 775,87** per incident representing water consumption and related

Administration costs in cases of unauthorized usage by vehicles such as tankers **(Tariff Code SUW993)**

5.2 Any damages to the network or connections: **Actual cost of repairs + cost of water loss + 15% administration fee per incident.**

5.3 Neglect by an owner to repair a leaking internal water installation as provided for in clause 11.2 of the Water Supply Bylaws within 48 hours after notification: **Actual cost of repairs + 15% administration fee per incident.**

Over and above the fees mentioned under 5.1.1, 5.1.2& 5.1.3. A Consumer will also be liable for the charges of water consumed as determined in-line with the water supply by-laws during the period of contravention. The tariffs applicable for water consumption thereof will be as per 3.1, 3.2 and 3.6 above

6 WATER TANKER SERVICES.

All customers receiving or requiring water tanker services will be required to register with the Council prior to any service being rendered, at the relevant Service Delivery Centre.

Where the Council, in its entire discretion, is willing to provide a water tanker service, the following charges shall be levied and payable for per period of 8 hours:

R8 620,11 per water tanker (**Tariff Code SUW650)**

7. CHARGES IN RESPECT OF SERVICES FOR WHICH NO TARIFFS ARE LISTED

In cases where a connection to or service in respect of the water system is required and for which a charge has not been listed above, the party applying for such

connection or service shall pay the cost of such work plus an administration fee of 15%, such cost to be determined by the Head of Department: Water and Sanitation or his nominee in advance and such cost to be paid in advance.

8. INSPECTION FEES

8.1 In respect of a specific contravention of the Water Supply By-laws or notices of the Council whether continuous or interrupted during a period of 12 months:

	Tariff 2023/2024	**Tariff 2024/2025**	**Tariff Code**
1st Inspection	**As per applicable tariff**	**As per applicable tariff**	
1st follow-up inspection subsequent to a notice of rectification	R3 318,82	R3 617,51	SUW350
2nd follow-up inspection subsequent to the notice of rectification intended above	R7 116,22	R7 756,68	SUW351
3rd or subsequent follow-up inspection subsequent to the notice of rectification intended above	R20 033,15	R21 836,13	SUW352

8.2 In respect of locating Council meter chambers, private connections and acceptance by the Council of new water infrastructure, installations and connections during a period of 12 months:

	Tariff 2023/2024	**Tariff 2024/2025**	**Tariff Code**
1st inspection on a site	**No charge**	**No charge**	
1st follow-up inspection on the site intended above	R3 318,82	R3 617,51	SUW350
2nd follow-up inspection on the site intended above	R7 116,22	R7 756,67	SUW351
3rd or subsequent follow-up inspection on the site intended above	R20 033,15	R21 836,13	SUW352

9. TESTING OF WATER METER

Tariffs payable by a consumer requiring the testing of a water meter for accuracy. Replacing a meter and testing the accuracy thereof by means of an accredited test bench. In the case where a meter need to be replaced item 4.3 will apply.

Description & Size of meter	**Total Tariff 2023/2024**	**Total Tariff 2024/2025**	**Tariff Code**

15mm	R3 188,94	R3 475,94	SUW400
25mm	R4 963,82	R5 410,56	SUW402
40mm Single	R25 613,71	R27 918,94	SUW412
50mm Single	R25 800,00	R28 121,99	SUW405
80mm Single	R28 503,96	R31 069,31	SUW407
100mm Single	R29 645,77	R32 313,89	SUW408

Note: In the event of a 20mm meter being removed from the site for testing purposes, it will be replaced with a 15mm meter. Should a meter removed for testing be found to be defective, the relevant total tariff paid by the customer for testing and replacement will be credited to his/her account.

10. READING OF METERS ON REQUEST

Should a person require that a meter be read at any time other than the time appointed by the Chief Financial Officer or his nominee, a charge of **R689,28** shall be paid in advance for each such reading. **(Tariff Code SUW 960)**

11. DISCONTINUATION AND RESTRICTION OF WATER SUPPLY AS CREDIT CONTROL MEASURE AND RE-INSTATEMENT OF SUPPLY

In the event of the water supply to a premises being cut off or restricted as a credit control measure, the consumer will be charged the following tariffs:

11.1 Household Usage

11.1.1 To deliver by hand at the premises being supplied with water, a notice addressed to the consumer instructing the consumer to settle the account within 14 days from the date of the notice: No proof of delivery required **R217,28** **(Tariff Code CRW 900)**

11.1.2 To install a Smart meter in order to restrict the flow through the connection to 30 kl or less

Per month: **R7 864,15-applicable to 15mm connection**

(Tariff Code CRW 911)

11.1.3 To disconnect the water supply by removing the connection pipe and / or T piece or meter

R2 712,85 **(Tariff Code CRW 910)**

11.1.4 To adjust the Smart meter in order to re-instate full flow to the premises: **applicable to 15mm connection (Tariff Code CRW920)**

11.1.5 To re-connect the water supply where the connection pipe and / or T-piece or meter has been removed rates in 4.1.1 and 4.1.2 will be charged.

(Tariff Code CRW922 to CRW928)

11.2 **Business and Other Usage**

11.2.1 To deliver by hand at the premises being supplied with water, a notice addressed to the consumer instructing the consumer to settle the account within 14 days from the date of the notice: No proof of delivery required: **R217,28** (**Tariff Code CRW900)**

11.2.2 To terminate the water supply **R2 712,85 (Tariff Code CRW910)**

11.2.3 To re-instate the water supply **R2 712,85 (Tariff Code CRW921)**

11.2.4 To install a Smart meter in order to restrict the flow through the connection to 30 kI or less per month: **R7 864,15-applicable to 15mm connection (Tariff Code CRW911)**

11.2.5 To adjust the Smart meter in order to re-instate full flow to the premises:**-applicable to 15mm connection R689,58 (Tariff Code CRW920)**

11.2.6 To disconnect the water supply by removing the connection pipe and *I* or T piece or meter: **R2 712,85 (Tariff Code CRW910)**

11.2.7 To re-connect the water supply where the connection pipe and / or T-piece or meter has been removed rates in 4.1.1 and 4.1.2 will be charged.

(Tariff Code CRW922 to **CRW928)**

12. DISCONNECTION AND RE-CONNECTION OF WATER SUPPLY AT THE OWNERS REQUEST

12.1 To disconnect the water supply by removing the connection pipe and meter:

Size of Meter	Tariff R 2023/2024	Tariff R 2024/2025	Tariff Code
15mm	R1 476,64	R1 609,54	SUW940
20mm	R1 476,64	R1 609,54	SUW941
25mm	R1 765,24	R1 924,12	SUW942
40mm	R2 327,98	R2 537,49	SUW943
50mm	R2 606,45	R2 841,03	SUW944
80mm	R4 413,07	R4 810,24	SUW945
100mm	R7 104,19	R7 743,57	SUW946
150mm	R7 731,89	R8 427,76	SUW947

12.2 To re-connect the water supply where the connection pipe and / or T-piece or meter has been removed rates in 4.1.1 and 4.1.2 will be charged.

13. FACTOR AND COUPLING ERRORS

In the event a miscalculation was made and charged for by the Council for water services rendered due to a factor or coupling error, the rectified charges applicable shall be calculated as follows, upon approval by the Head of Department: Water and Sanitation or his nominee.

The Charges applicable shall be **the levy Rand Water charges the Municipality** (at that point in time, including the WRC levy), **+ 15% levy**, for the duration that the incorrect charges was rendered, up to a maximum of 36 months backdated. Should accurate readings not be available the charges will be based on the average monthly consumption registered over three succeeding metered periods after the factor error or incorrect coupling was rectified.

14. DEPOSITS

14.1 The following consumption deposits shall be applicable to all water users. (The deposits are payable upon application of the water connection. In the event an upgrade in connection is applied for, the deposit payable shall be the difference between the deposit already paid and the deposit applicable to that size connection):

Size of Meter	Deposit R 2023/2024	Deposit R 2024/2025
15mm	R1 765,11	R1 923,97
20mm	R5 132,14	R5 594,04
25mm	R5 132,14	R5 594,04
40mm	R10 440,92	R11 380,60
50mm	R10 440,92	R11 380,60
80mm	R25 836,87	R28 162,18
100mm	R35 764,28	R38 983,06
150mm	R44 198,90	R48 176,80

14.2 The consumption deposit in respect of a Temporary Fire Hydrant Connections connection shall be that listed **in 4.4.2.**

14.3 In the case of defaulters, the deposit shall be calculated as the monetary value of the sum of the two highest consecutive consumptions measured during the 12 months preceding the application for the water service.

14.4 The deposit can be altered if the connection is upgraded or downgraded, retrospectively.

14.5 A deposit of **R263,96** be applicable for all residential water connections in the under-mentioned townships or any other similar area identified and approved by the Chief Financial Officer. (The deposits will be levied on the account upon application for the connection and */* or after signature of a user agreement). In the absence of an application and */* or a signed user agreement, the registered owner */* approved beneficiary will be regarded as the consumer of the services.

TOWNSHIP	REGION 2017/18
Alra Park Ext 2	East
Blue Gum View and Ext 1, 2, 3, 4, 5, 6	East
Cerutiville Ext 1	East
Chief Albert Luthuli Ext 2,4	East
Chris Hani Proper & Ext 1 , 2	East
Cool Breeze	East
Daveyton Ext 12	East
Duduza and Ext 1, 3	East
Eden Park Ext 4,5	South
Esselen Park Ext 1, 2	North
Etwatwa Ext 4,8,9,10, 12, 13, 14	East
Etwatwa Ext 21, 24,30,31,32, 36	East

Geluksdal Ext 3	East
Inxweni	North
Isekelo	North
Katlehong South	South
Kwa Thema Ext 2, 3,6,7 and Ekuthuleni	East
Langaville Proper, Ext 1, 2, 3, 4, 5,6, 7	East
Masetjhaba View Proper & Ext 1, 2, 3, 4	East
Mayfield Ext 6,7, 8	East
Moleleki Ext 2	South
Palm Ridge Ext 1 to 8	South
Reiger Park Ext 5	South
Tembisa Ext 23,24	North
Tinasonke Ext 3	South
Tsakane Ext 5, 8, 9,11, 12, 13, 15, 16, 17	East
Tsakane Ext 18,19, 20, 21	East
Tswelopele Ext 5,6 and 8	North
Villa Liza Ext 2	South
Vosloorus Ext 20,24	South
Windmill Park Ext 9,12,16 &17	South
Zonkizizwe Proper, Ext 1, 2,3 and 6	South

All properties as defined in the customer audit project, including the areas where the water midblock reticulations have been moved to the road reserve, will also be charged a once off levy of **R263,97** for the uploading process, subject to the approval of the Chief Financial Officer.

14.6 **Accessibility problems and After Hours Readings (Tariff Code SUW961)**

Security townships without a manned gate during day light office hours will be charged a fixed tariff of **R288,30 per** meter per month over and above an estimated or actual consumption charge. Alternatively, an application can be made by the Home Owner's Association, to have a bulk water meter installed, (at Council's cost), outside the entrance of the security township. The total water consumption will then be charged to the Home Owner's Association account. The onus will be on the Home Owner's Association to calculate the individual water accounts of the dwelling units in the security township.

In the event a gate is locked at any other premises and the water meter is inside and inaccessible due to the locked gate, the same charge of **R288,30 per** as detailed above will be levied. The same charge of **R288,30 per per** will also apply to pre-arrange after hour readings.

15 DAMAGES TO THE MUNICIPAL WATER PIPE SYSTEM AND/OR WATER INSTALLATIONS.

Any damages to the municipal pipe system and/or installation: Actual costs of repairs + cost of water loss calculated as follows:

a) Pipes with diameter of 50mm or less **R19 828,16**
b) Pipes with diameter larger than 50mm but less than or equal to 100mm **R39 658,93**
c) Pipes with diameter larger than 100mm but less than or equal to 250mm **R59 487,09**
d) Pipes with diameter larger than 250mm but less than or equal to 400mm **R79 317,85**
e) Pipes with diameter larger than 400mm but less than or equal to 700mm **R158 635,68**
f) Pipes with diameter larger than 700mm **R218 120,19**

Tariff Codes

Tariff Codes	1st Offence	2nd Offence	3rd Offenc	4th Offence
<50mm	SUW510	SUW520	SUW530	SUW540
<100mm	SUW511	SUW521	SUW531	SUW541
<250mm	SUW512	SUW522	SUW532	SUW542
<400mm	SUW513	SUW523	SUW533	SUW543
<700mm	SUW514	SUW524	SUW534	SUW544
+700mm	SUW515	SUW525	SUW535	SUW545

15.1 The above tariffs will be levied per incident REPORTED.

15.2 The reporting should be done as soon as the incident is known to both the Ekurhuleni Call Centre wherein a reference number will be given and a Water Services Chief Area Engineer or a Customer Care Area Manager. It is up to the person working within Ekurhuleni to obtain the necessary contact details.

15.3 If the incident was not reported but was found by Ekurhuleni, a surcharge of 10% will be applied.

15.4 For repeat offenders a surcharge will be levied as follows. For a second transgression, 5% will be levied above the tariffs mentioned in 1 above. For subsequent transgressions the following surcharges will be applied.

15.4.1 Third transgression, 10% surcharge to be levied.

15.4.2 Fourth transgression, 15% surcharge to be levied.

15.4.3 Fifth transgression, 20% surcharge to be levied.

15.4.4 For any transgressions above 5, a 30% surcharge will be levied.

15.4.4.1. In this circumstance Ekurhuleni reserves a right to review the contractual relationship if the transgressor is a service provider.

15.4.4.2. If the transgressor is not contractually bound to Ekurhuleni, the municipality reserves a right to request the transgressor to cease operations within 24 hours.

16 WATER RESTRICTION TARIFFS

16.1 Ekurhuleni Metro Municipality may be required to restrict (other than the debt management restrictions) the demand and usage of water by its consumers in drought, water shortage, and disaster and water crisis situations. The restriction shall be at four (4) levels namely 10%, 20%, 30% and 40% restrictions. The restriction may take the form of voluntary restriction by consumers where upon they reduce the consumption or usage on their own, pressure reduction, installation of water management devices, rationing and/or water cuts at given times. In all cases the water restriction tariffs shall apply.

Should water restriction be declared by Council or its delegated authority; the percentage increase shall apply and be payable as follows in respect of uses listed in the following items. The increase shall be with effect from the date as pronounced by the Council or the delegated authority.

Percentage Increase(Excluding VAT)	Tariffs listed in these items

10%	3.1 3.4.1 3.7.1
20%	3.2 3.4**.2** 3.7.2
30%	3.4.3 3.7.4
40%	3.6 3.9 3.10 3.11 3.12 3.13 3.14

THE FOLLOWING SHALL BE NOTED:

1. The City of Ekurhuleni shall have the right to restrict the water supply to any customer who has unsettled debt with the Municipality.
2. The figures quoted in this Schedule of Tariffs **EXCLUDE** Value Added Tax.

These tariffs shall be read in conjunction with the By-laws for the Supply of Water Services published by the City of Ekurhuleni.

ANNEXURE B

Memorandum

City of Ekurhuleni

DEPARTMENT OF WATER AND SANITATION

Room 639, 6th Floor
Boksburg Civic Centre
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Germiston
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1400

Tel: (011) 999 1995
www.ekurhuleni.gov.za

To: Mogalanyane Makola
Acting GCFO

From: **Thokozani Maseko**
HOD: Water and Sanitation

CC: DH: Budget and Management Accounting

Enquiry: **Aser Sekgoela**
DH: Water Quality and Revenue
Aser.sekgoela@ekurhuleni.gov.za

Date: 27 June 2024

TARRIFS: WATER SUPPLY SERVICES AND INCIDENTAL CHARGES 2024/2025 - WATER SUPPLY SERVICES AND INCIDENTAL CHARGES

Reference is made to the approved water and sanitation supply services incidental charges as per "schedule 3" of the approved tariff structure as per resolution at a council meeting held on the 14th of June 2024 which resolved as follows:

DIRECT CUSTORMERS TARIFF (including) CURRENT TARIFF		
Tariff Summary	**Tariff R 2023/2024**	**Tariff R 2024/2025**
0 - 6 KL	-	Free
6.1- 15 KL	-	22,13C/KL
15.1 - 20.0 KL	-	241,2 C/KL
20.1 - 40 KL	-	26,31C/KL
>40 KL	-	27,41 C/KL

INDUSTRY CUSTORMERS TARIFF (including) CURRENT TARIFF		
Tariff Summary	Tariff R 2023/2024	Tariff R 2024/2025
0 - 15 KL	-	22,13C/KL
15.1 - 20.0 KL	-	241,2 C/KL
20,1– 40 KL	-	26,31C/KL
>40 KL	-	27,41 C/KL

The water and sanitation department together with the finance department have noted some discrepancies that we made during the transfer of the proposed new tariffs for the rand water direct customers into the tariff schedule which served at council as indicated above. The correct proposed schedule that should have been approved is as follows

DIRECT CUSTORMERS TARIFF (including) CURRENT TARIFF		
Tariff Summary	**Tariff R 2023/2024**	**Tariff R 2024/2025**
0 - 6 KL	-	Free
6.1- 15 KL	-	22,13C/KL
15.1 - 20.0 KL	-	24,12 C/KL
20.1 - 40 KL	-	26,31C/KL
>40 KL	-	27,41 C/KL

Memorandum

INDUSTRY CUSTORMERS TARIFF (including) CURRENT TARIFF		
Tariff Summary	Tariff R 2023/2024	Tariff R 2024/2025
0 - 15 KL	-	22,13C/KL
15.1 - 20.0 KL	-	24,12 C/KL
20,1– 40 KL	-	26,31C/KL
>40 KL	-	27,41 C/KL

The water and sanitation department request that the 2024/25 FY special tariff for water supply and incidental charges as per "schedule 3" of the tarrif structure that was approved at a council meeting held on the 14th of June 2024 be rescinded and be replaced or corrected by the above-mentioned proposed tariffs.

APPROVED BY

THOKOZANI MASEKO
HOD: WATER AND SANITATION

MOGALANYANE MAKOLA
ACTING GFCO