

## **THE PERFORMANCE AGREEMENT**

*Entered into by and between*  
*the City of Ekurhuleni*  
*“the Employer”*

**Duly represented by the City Manager of City of Ekurhuleni**

**and**  
**“the Employee”**

**HoD: Roads and Transport Management**

*for the Financial Year:*  
*1 July 2026 - 30 June 2027*

**ENTERED INTO BY AND BETWEEN:**

The **City of Ekurhuleni** herein represented by **Kagiso Michael Lerutla** in her capacity as City Manager (hereinafter referred to as the **Employer**)

And

**Lehlohonolo Gomo** , employee of the **City of Ekurhuleni** (hereinafter referred to as the **Employee**).

**WHEREBY IT IS AGREED AS FOLLOWS:**

**1. INTRODUCTION**

1. The **Employer** has entered into a contract of employment with the **Employee** in terms of section 56 of the Local Government: Municipal Systems Act 32 of 2000 as amended ("the Systems Act"). The **Employer** and the **Employee** are hereinafter referred to as "the Parties".
2. Section 56 of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement.
3. The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the **Employee** to a set of outcomes that will secure local government policy goals.
4. The parties wish to ensure that there is compliance with the relevant sections of the Systems Act.

## 2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to -

1. comply with the provisions of Section 57(2)(a),(3A) and (4c) of the Act (as amended) as well as the employment contract entered into between the parties;
- 2.2 specify national and local key performance areas (KPAs'), key performance indicators (KPI's) and objectives and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality;
- 2.3 specify accountabilities as set out in a performance plan, which forms an annexure to the performance agreement;
- 2.4 monitor and measure performance against set targeted outputs;
- 2.5 use the performance agreement as the basis for assessing whether the employee has met the performance expectations applicable to his job;
6. in the event of outstanding performance, to appropriately reward the employee; and
- 2.7 give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

### 3. COMMENCEMENT AND DURATION

1. This Agreement will commence on **1 July 2026** and will remain in force until **30 June 2027**. Thereafter a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof, if applicable.
2. The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year by not later than 31 July of each successive financial year.
3. This Agreement will terminate on the termination of the **Employee's** contract of employment for any reason.
4. The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.
5. If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

#### 4. PERFORMANCE OBJECTIVES

1. The Performance Plan (Annexure A) sets out-

4.1.1 The performance objectives and targets that must be met by the **Employee**; and

4.1.2 The time frames within which those performance objectives and targets must be met.

2. The performance objectives and targets reflected in Annexure A are set by the **Employer** in consultation with the **Employee** and based on the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the **Employer**, and shall include key objectives; key performance indicators; target dates and weightings.

4.2.1 The KPA's describe the main tasks that need to be done.

2. The KPI's provide the details of the evidence that must be provided to show that a key objective has been achieved.

3. The target dates describe the timeframe in which the work must be achieved.

4. The weightings show the relative importance of the key objectives to each other.

3. The **Employee's** performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the **Employer's** Integrated Development Plan.

## 5. PERFORMANCE MANAGEMENT SYSTEM

1. The **Employee** agrees to participate in the performance management system that the **Employer** adopts or introduces for the **Employer**, management and municipal staff of the **Employer**.
2. The **Employee** accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the **Employer**, management and municipal staff to perform to the standards required.
3. The **Employer** will consult the **Employee** about the specific performance standards that will be included in the performance management system as applicable to the **Employee**.
4. The **Employee** undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.
5. The criteria upon which the performance of the **Employee** shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.

5.1 The **Employee** must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Leading and Core Competency requirements (LCCs) respectively.

5.2 Each area of assessment will be weighted and will contribute a specific part to the total score.

5.3 KPAs covering the main areas of work will account for 80% and LCCs will account for 20% of the final assessment.

6. The **Employee's** assessment will be based on his performance in terms of the outputs / outcomes (performance indicators) identified as per attached Performance Plan (**Annexure A**), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the **Employer** and **Employee**:

| Key Performance Areas (KPA's)                             |
|-----------------------------------------------------------|
| Municipal Infrastructure Development and Service Delivery |
| Municipal Institutional Development and Transformation    |
| Local Economic Development (LED)                          |
| Municipal Financial Viability and Management              |
| Good Governance and Public Participation                  |

7. The Leading and Core Competencies (LCCs) will make up the other 20% of the **Employee's** assessment score. All LCCs are deemed to be essential and critical for the **Employee's** job and will therefore form part of the employee's performance agreement. See Annexure A.2 of this agreement for the Leading and Core Competency requirements of the HOD.

## 6. EVALUATING PERFORMANCE

3.1 The Performance Plan (Annexure A) to this Agreement sets out -

6.1.1 The standards and procedures for evaluating the **Employee's** performance; and

6.1.2 The intervals for the evaluation of the **Employee's** performance.

6.2 Despite the establishment of agreed intervals for evaluation, the **Employer** may in addition review the **Employee's** performance at any stage while the contract of employment remains in force.

6.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames.

6.4 The **Employee's** performance will be measured in terms of contributions to the goals and strategies set out in the **Employer's** IDP.

6.5 The annual performance appraisal will involve:

6.5.1 **Assessment of the achievement of results as outlined in the performance plan:**

(a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.

(b) An indicative rating on the five-point scale should be provided for each KPA.

6.5.2 **Assessment of the LCCs:**

(a) Each applicable competency should be assessed according to the extent to which the specified standards have been met.

(b) An indicative rating on the five-point scale should be provided for each competency.

(c) This rating is to be multiplied by the weighting given to each competency during the contracting process, to provide a score.

6.5.3 **Overall rating**

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

6.6 The assessment of the performance of the **Employee** will be based on the following rating scale for KPA's and CCRs:

| Terminology                                  | Description                                                                   | Rating |
|----------------------------------------------|-------------------------------------------------------------------------------|--------|
| Outstanding performance                      | Performance far exceeds the standard expected of an employee at this level... | 5      |
| Performance significantly above expectations | Performance is significantly higher than the standard expected in the job...  | 4      |
| Fully effective                              | Performance fully meets the standards expected in all areas of the job...     | 3      |

| Terminology              | Description                                                            | Rating |
|--------------------------|------------------------------------------------------------------------|--------|
| Not fully effective      | Performance is below the standard required for the job in key areas... | 2      |
| Unacceptable performance | Performance does not meet the standard expected for the job...         | 1      |

6.7 For purposes of evaluating the annual performance of the HoD, an evaluation panel constituted of the following persons must be established:

1. Municipal Manager;
2. Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
3. MMC for Finance;
4. Municipal manager from another municipality; and
5. Manager responsible for human resources of the municipality must provide secretariat services to the evaluation panels referred to in sub-regulation. (Regulation 27(4)(f) of Regulation 805).



## 7. SCHEDULE FOR PERFORMANCE REVIEWS

1. The performance of each **Employee** in relation to his / her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

**First quarter** : July – September 2026

**Second quarter** : October – December 2026

**Third quarter** : January – March 2027

**Fourth quarter** : April – June 2027

7.2 The **Employer** shall keep a record of the mid-year review and annual assessment meetings.

7.3 Performance feedback shall be based on the **Employer's** assessment of the **Employee's** performance.

7.4 The **Employer** will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The **Employee** will be fully consulted before any such change is made.

7.5 The **Employer** may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and / or amended as the case may be. In that case the **Employee** will be fully consulted before any such change is made.

## 8. DEVELOPMENTAL REQUIREMENTS

8.1 The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure B.

## 9. OBLIGATIONS OF THE EMPLOYER

9.1 The Employer shall –

- 9.1.1 Create an enabling environment to facilitate effective performance by the employee;
- 9.1.2 Provide access to skills development and capacity building opportunities;
- 9.1.3 Work collaboratively with the **Employee** to solve problems and generate solutions to common problems that may impact on the performance of the **Employee**;
- 9.1.4 on the request of the **Employee** delegate such powers reasonably required by the **Employee** to enable him to meet the performance objectives and targets established in terms of this Agreement; and
- 9.1.5 make available to the **Employee** such resources as the **Employee** may reasonably require from time to time to assist him to meet the performance objectives and targets established in terms of this Agreement.

## CONSULTATION

10.1 The **Employer** agrees to consult the **Employee** timeously where the exercising of the powers will have amongst others –

10.1.1 A direct effect on the performance of any of the **Employee's** functions;

10.1.2 Commit the **Employee** to implement or to give effect to a decision made by the **Employer**; and

3. A substantial financial effect on the **Employer**.

10.2 The **Employer** agrees to inform the **Employee** of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 10.1 as soon as is practicable to enable the **Employee** to take any necessary action without delay.

## 11. MANAGEMENT OF EVALUATION OUTCOMES

11.1 The evaluation of the **Employee** 's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.

11.2 A performance bonus of between 5% to 14% of the all-inclusive annual remuneration package may be paid to the **Employee** in recognition of outstanding performance to be constituted as follows:

11.2.1 A score of 130% to 149% is awarded a performance bonus ranging from 5% to 9%; and

11.2.2 A score of 150% and above is awarded a performance bonus ranging from 10% to 14%.

11.3 In the case of **unacceptable performance** , the **Employer** shall –

11.3.1 Provide systematic remedial or developmental support to assist the **Employee** to improve his or her performance; and

2. After appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the **Employer** may consider steps to terminate the contract of employment of the **Employee** on grounds of unfitness or incapacity to carry out his or her duties.

## 12. DISPUTE RESOLUTION

12.1 Any disputes about the **nature of the employee's performance agreement** ,

whether it relates to key responsibilities, priorities, methods of assessment and/ or salary increment in the agreement, must be mediated by –

In the case of managers directly accountable to the municipal manager, the

executive mayor or mayor within thirty (30) days of receipt of a formal dispute from the employee; whose decision shall be final and binding on both parties.

12.2 Any disputes about the **outcome of the employee's performance evaluation** ,

must be mediated by-

In the case of managers directly accountable to the municipal manager, a

member of the municipal council, provided that such member was not part of the

evaluation panel provided for in sub-regulation 27(4)(e), within thirty (30) days of receipt of a formal dispute from the employee; whose decision shall be final and binding on both parties.

### 13. GENERAL

13.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the **Employer**.

13.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the **Employee** in terms of his contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

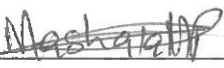
Thus done and signed at GERMISTON on this the 30 day of JULY..... 20<sup>26</sup>

#### AS WITNESSES:

1. 

EMPLOYEE

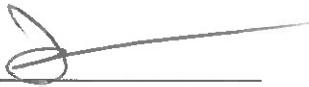


2. 

#### AS WITNESSES:

1. 

EMPLOYER (CITY MANAGER)



**ANNEXURE A**

**PERFORMANCE PLAN**

**for**

**Lehlohonolo Gomo**

**HoD: Roads and Transport Management**

## Content

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Source of information: Approved 2026/2027 SDBIP and other strategic documents.

## 1. PURPOSE OF THE AGREEMENT

The performance plan defines the Council's expectations of the **HoD: Roads and Transport Management**. The performance plan detailed in Section 4.1 is in response to Section 56 of the Municipal Systems Act, as amended, i.e. the performance plan is based on the municipality's Integrated Development Plan (IDP).

## 2. RESPONSIBILITIES OF THE HOD: Roads and Transport Management

The Head of Department in his/her capacity as the head of the department is responsible for the following :

- Effective management of the department which includes human resources management, strategy management, operations management and governance management as it relates to all delegations.
- Political support and advice to political structures and political office bearers.
- Development of monitoring and reporting system for the department.
- Development and implementation of measures to achieve departmental results management of the interface between political offices and department.
- Facilitating participation by the local community in the affairs of the municipality.
- Provide strategic support to the office of the City Manager.
- Law making as it relates to the department and implementation of the municipality's by-laws and other legislation.
- Development and implementation of departmental strategy.

The Head of Department in his/her capacity as the head Accounting Officer of the department is responsible for the following :

- Management of the financial administration of the department, and must for this purpose take all reasonable steps to ensure that the resources of the entity are used effectively, economically and transparently.
- Management of assets and liabilities on behalf of the municipality.
- Management of supply chain as relates to demand management, procurement of goods and services in line with relevant policies and legislation.
- Budget management which includes budget formulation and implementation in line with adopted priorities in the IDP.
- Development and implementation of departmental resource plan.
- Financial governance as related to financial report and accounting.

## 3. APPRAISAL OUTCOME SUMMARY AS PER THE 2026-2027 SDBIP

| Key Results                                  | Key Performance Indicators                                                                                                                                                                                                          | Annual Target | Quarter 1 | Mid-Year Review/ Appraisal | Quarter 3 | Year-End Appraisal |
|----------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|-----------|----------------------------|-----------|--------------------|
| Create a high performing organisation        | Percentage conclusion of performance management activities in line with PM policy (All performance agreements (PAs) signed and reviews conducted for all direct reports within stipulated timeframes)                               | 100           | 0.0000    | 0.0000                     | 0.0000    | 100.0000           |
| Improved compliance levels of the department | Percentage of departmental contracts managed in compliance section 116 (3) of MFMA. (Contracts must be in place drafted or vetted by CLS; contract performance periodically monitored; variations approved following BAC processes) | 100           | 0.0000    | 0.0000                     | 0.0000    | 100.0000           |
| Risk Management                              | Percentage implementation of Risk Mitigation strategies.                                                                                                                                                                            | 80            | 0.0000    | 0.0000                     | 0.0000    | 80.0000            |



| Key Results                                                        | Key Performance Indicators                                                                                                                              | Annual Target | Quarter 1   | Mid-Year Review/ Appraisal | Quarter 3   | Year-End Appraisal |
|--------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|-------------|----------------------------|-------------|--------------------|
| An ethical, clean political leadership and administration          | Percentage implementation of the AG recommendations specific to the Department                                                                          | 100           | 0.0000      | 0.0000                     | 0.0000      | 100.0000           |
| An ethical, clean political leadership and administration          | Percentage implementation of the Internal Audit recommendations specific to the Department                                                              | 100           | 0.0000      | 0.0000                     | 0.0000      | 100.0000           |
| Improve good governance                                            | Percentage declaration of financial interests by all Senior Managers and higher                                                                         | 100           | 0.0000      | 0.0000                     | 0.0000      | 100.0000           |
| To promote integrated infrastructure and services delivery rollout | RTMD1 Number of Timing Plans Reviewed                                                                                                                   | 4             | 0.0000      | 0.0000                     | 2.0000      | 2.0000             |
| To promote integrated infrastructure and services delivery rollout | RTMD2 Number of New Traffic Signals Installed                                                                                                           | 1             | 0.0000      | 0.0000                     | 0.0000      | 1.0000             |
| To promote integrated infrastructure and services delivery rollout | RTMD3 Number of Routes Coordinated                                                                                                                      | 4             | 0.0000      | 0.0000                     | 0.0000      | 4.0000             |
| To promote integrated infrastructure and service delivery rollout  | RTMD4 Number of Eco-Systems upgraded and protected                                                                                                      | 1             | 0.0000      | 0.0000                     | 0.0000      | 1.0000             |
| To promote integrated infrastructure and service delivery rollout  | RTMD5 Km of Informal gravel roads graded                                                                                                                | 50            | 12.5000     | 12.5000                    | 12.5000     | 12.5000            |
| Improved job creation opportunities                                | RTMD6 Number of work Opportunities Created                                                                                                              | 1112          | 110.0000    | 282.0000                   | 252.0000    | 468.0000           |
| Improved service delivery                                          | RTMD7 Percentage implementation of projects in the approved budget that address ward priorities                                                         | 100           | 100.0000    | 100.0000                   | 100.0000    | 100.0000           |
| Improved service delivery                                          | RTMD8 % of land use applications commented on within 28 days upon receipt in Section                                                                    | 50            | 50.0000     | 50.0000                    | 50.0000     | 50.0000            |
| Improved service delivery                                          | RTMD9 % of land alienation, leases, encroachments, servitudes, etc. commented on within 21 days upon receipt in Section                                 | 60            | 60.0000     | 60.0000                    | 60.0000     | 60.0000            |
| Improved service delivery                                          | RTMD10 % of traffic impact studies, traffic engineering queries, traffic calming, etc. applications commented on within 28 days upon receipt in Section | 50            | 50.0000     | 50.0000                    | 50.0000     | 50.0000            |
| To promote integrated infrastructure and service delivery rollout  | RTMD11 Km of Busway added                                                                                                                               | 0.5           | 0.0000      | 0.0000                     | 0.2500      | 0.2500             |
| To promote integrated infrastructure and service delivery rollout  | RTMD12 Percentage of Vehicle Capital Budget Spent                                                                                                       | 95            | 0.0000      | 5.0000                     | 35.0000     | 95.0000            |
| To build a clean, capable and modernised local state               | RTMD13 Percentage of Customer Queries Resolved in Accordance with CoE Service Standards                                                                 | 95            | 95.0000     | 95.0000                    | 95.0000     | 95.0000            |
| Enhanced financial management                                      | RTMD14 Percentage expenditure on the repairs and maintenance budget                                                                                     | 95            | 15.0000     | 45.0000                    | 70.0000     | 95.0000            |
| To promote integrated infrastructure and service delivery rollout  | RTMD15 Number of streetlights installed                                                                                                                 | 30            | 0.0000      | 10.0000                    | 10.0000     | 10.0000            |
| To promote integrated infrastructure and service delivery rollout  | RTMD 17 Number of weekday passenger trips on scheduled municipal bus services – EBS                                                                     | 500000        | 130000.0000 | 110000.0000                | 130000.0000 | 130000.0000        |

| Key Results                                                                                         | Key Performance Indicators                                                                                                             | Annual Target     | Quarter 1   | Mid-Year Review/ Appraisal | Quarter 3   | Year-End Appraisal |
|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|-------------------|-------------|----------------------------|-------------|--------------------|
| To promote integrated infrastructure and service delivery rollout                                   | RTMD18 Number of weekday passenger trips on scheduled municipal bus services - Harambee                                                | 1700000           | 300000.0000 | 300000.0000                | 500000.0000 | 600000.0000        |
| To promote integrated infrastructure and service delivery rollout                                   | RTMD19 Number of bus stop shelters added                                                                                               | 40                | 0.0000      | 10.0000                    | 10.0000     | 20.0000            |
| To promote integrated infrastructure and service delivery rollout                                   | RTMD20 Number of IPTN Stations completed                                                                                               | 3                 | 0.0000      | 1.0000                     | 1.0000      | 1.0000             |
| To promote integrated infrastructure and service delivery rollout                                   | RTMD21 Number of Public Transport Operating License responded as per the NLTA                                                          | 600               | 150.0000    | 150.0000                   | 150.0000    | 150.0000           |
| To deliver reliable, affordable sustainable services and ensure improved infrastructure maintenance | TR5.11 Number of scheduled public transport access points added (bus stops)                                                            | 40                | 0.0000      | 10.0000                    | 10.0000     | 20.0000            |
| Improved service delivery                                                                           | TR6.13 KMs of new municipal road network                                                                                               | 6                 | 0.0000      | 0.0000                     | 2.5000      | 3.5000             |
| To promote integrated infrastructure and service delivery rollout                                   | RSD1.2 Kilometers of road network maintained                                                                                           | 600               | 120.0000    | 185.0000                   | 190.0000    | 105.0000           |
| To promote integrated infrastructure and service delivery rollout                                   | RSD1.3 Number of Storm water systems constructed                                                                                       | 20                | 0.0000      | 0.0000                     | 8.0000      | 12.0000            |
| To promote integrated infrastructure and service delivery rollout                                   | RSD1.4 Number of Stormwater systems maintained                                                                                         | 7000              | 2100.0000   | 2800.0000                  | 1400.0000   | 700.0000           |
| To promote integrated infrastructure and service delivery rollout                                   | RSD1.5 Kilometers of non-motorized transport network expanded                                                                          | 10.5              | 0.6000      | 2.4000                     | 5.0000      | 2.5000             |
| To deliver reliable, affordable sustainable services and ensure improved infrastructure maintenance | TRD1.3 Number of operational public transport facilities refurbished                                                                   | 3                 | 0.0000      | 0.0000                     | 0.0000      | 3.0000             |
| Improved financial management                                                                       | FM1.11 Total Capital Expenditure as a percentage of Total Capital Budget                                                               | 95                | 15.0000     | 35.0000                    | 60.0000     | 95.0000            |
| Improved contracting services                                                                       | LED1.11 Percentage of total municipal operating expenditure spent on contracted services physically residing within the municipal area | 15                | 5.0000      | 8.0000                     | 12.5000     | 15.0000            |
| Improved financial management                                                                       | FM1.12 Total Operating Expenditure as a percentage of Total Operating Expenditure Budget                                               | 85                | 17.5000     | 37.5000                    | 52.5000     | 85.0000            |
| Improved asset management                                                                           | FM5.31 Repairs and Maintenance as a percentage of property, plant, equipment and investment property                                   | 5                 | 0.0000      | 0.0000                     | 0.0000      | 5.0000             |
| Improved financial management                                                                       | FM6.13 Percentage of tender cancellations                                                                                              | 25                | 25.0000     | 25.0000                    | 25.0000     | 25.0000            |
| Not for Reporting                                                                                   | TR4.21 Percentage of municipal bus services on time                                                                                    | Not for Reporting | 0.0000      | 0.0000                     | 0.0000      | 0.0000             |
| Not for Reporting                                                                                   | TR5.31 Percentage of scheduled municipal bus trips that are universally accessible                                                     | Not for Reporting | 0.0000      | 0.0000                     | 0.0000      | 0.0000             |
| Not for Reporting                                                                                   | TR6.11 Percentage of unsurfaced roads graded                                                                                           | Not for Reporting | 0.0000      | 0.0000                     | 0.0000      | 0.0000             |

| Key Results                                                        | Key Performance Indicators                                                                        | Annual Target     | Quarter 1 | Mid-Year Review/ Appraisal | Quarter 3 | Year-End Appraisal |
|--------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|-------------------|-----------|----------------------------|-----------|--------------------|
| Not for Reporting                                                  | TR6.12 Percentage of surfaced municipal road lanes which have been resurfaced and resealed        | Not for Reporting | 0.0000    | 0.0000                     | 0.0000    | 0.0000             |
| To promote integrated infrastructure and services delivery rollout | TR6.21 Percentage of reported pothole complaints resolved within standard municipal response time | 40                | 40.0000   | 40.0000                    | 40.0000   | 40.0000            |

km

## 5 PERFORMANCE PLAN

### 1. Key Performance Areas

| KPA                                                    | Key Result Area                                                    | Key Outcomes                                                    | Weights | Activities                                                                          | KPI                                                                                                                                                                                                                                | Baseline | Annual Target | 5-Point Rating Scale                                                                                                                               | Portfolio of Evidence                                                    | Source of Evidence                                                                                   |
|--------------------------------------------------------|--------------------------------------------------------------------|-----------------------------------------------------------------|---------|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|
| GOOD GOVERNANCE AND PUBLIC PARTICIPATION (0.00)        | Create a high performing organisation                              | Create a culture of performance within CoE                      | 2       | Facilitate performance management with all direct reports according to CoE PMPolicy | Percentage conclusion of performance management activities in line with PMPolicy (All performance agreements (PAs) signed and reviews conducted for all direct reports within stipulated timeframes)                               | 100.00   | 100           | 1 = <90% 2 = 90 – 99% 3 = 100% 4 = Employees on T15 and above 5 = -                                                                                | Compliance Certificate signed by DH SHR&TM                               | Quarterly performance review records for direct reports & 1 Final assessment report                  |
| GOOD GOVERNANCE AND PUBLIC PARTICIPATION (2.00)        | Improved compliance levels of the department                       | Increased effectiveness on Contract Management                  | 2       | Management and monitoring of contracts in the department                            | Percentage of departmental contracts managed in compliance section 116 (3) of MFMA (Contracts must be in place drafted or vetted by CLS; contract performance periodically monitored; variations approved following BAC processes) | 100.00   | 100           | 1 = <90% 2 = 90-99% 3 = 100% 4 = 100% + 1 site visit/ meeting on any of the contracts 5 = 100% + 2 site visits / meetings on any of the contracts. | Compliance Certificate by CLS                                            | 1. Summary of Meetings held with service providers.<br>2. Picture of sites visits (where applicable) |
| GOOD GOVERNANCE AND PUBLIC PARTICIPATION (4.00)        | Risk Management                                                    | Management and mitigation of risk exposure in the organisation. | 1       | Implementation of risks mitigation strategies specific to the department            | Percentage implementation of Risk Mitigation strategies.                                                                                                                                                                           | 100.00   | 80            | 1 = <70% 2 = 70 - 79% 3 = 80% 4 = 81 - 90% 5 = 91-100%                                                                                             | Compliance certificate from the HoD: Risk Management Services.           | Quarterly risk mitigation strategies implementation report to risk committee.                        |
| GOOD GOVERNANCE AND PUBLIC PARTICIPATION (5.00)        | An ethical, clean political leadership and administration          | Attainment of a clean audit report                              | 1       | Implementation of the Operation Clean Audit interventions                           | Percentage implementation of the AG recommendations specific to the Department                                                                                                                                                     | 100.00   | 100           | 1 = <95% 2 = 95-99% 3 = 100% 4 = 5 = -                                                                                                             | Audit Report approved by Council. Internal Audit compliance certificate. | AG's Management Letter.                                                                              |
| GOOD GOVERNANCE AND PUBLIC PARTICIPATION (6.00)        | An ethical, clean political leadership and administration          | Attainment of a clean audit report                              | 1       | Implementation of the Operation Clean Audit interventions                           | Percentage implementation of the Internal Audit recommendations specific to the Department                                                                                                                                         | 100.00   | 100           | 1 = <95% 2 = 95-99% 3 = 100% 4 = 5 = -                                                                                                             | Audit Report approved by Council. Internal Audit compliance certificate. | Internal Audit Reports.                                                                              |
| GOOD GOVERNANCE AND PUBLIC PARTICIPATION (7.00)        | Improve good governance                                            | Create a culture of declaration of financial interest           | 1       | Promote a culture of ethical, clean political leadership and administration         | Percentage declaration of financial interests by all Senior Managers and higher                                                                                                                                                    | 100.00   | 100           | 1 = <95% 2 = 95 - 99% 3 = 100% 4 = lower than senior managers 5 = -                                                                                | Compliance certificate from Risk Management Department                   | Declaration Register                                                                                 |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (0.00) | To promote integrated infrastructure and services delivery rollout | Improved quality of municipal road network                      | 1       | Coordinate activities to review timing plans                                        | RTMD1 Number of Timing Plans Reviewed                                                                                                                                                                                              | 6        | 4             | 1 = <2; 2 = 2-3; 3 = 4; 4 = 5-6; 5 = >6                                                                                                            | Dated and signed Completion Certificate                                  | SDBIP Quarterly/ annual reports as reflected in Council minutes                                      |

| KPA                                                     | Key Result Area                                                    | Key Outcomes                               | Weights | Activities                                                               | KPI                                                                                             | Baseline | Annual Target | 5-Point Rating Scale                                     | Portfolio of Evidence                                                                                                                                        | Source of Evidence                                              |
|---------------------------------------------------------|--------------------------------------------------------------------|--------------------------------------------|---------|--------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|----------|---------------|----------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (3.00)  | To promote integrated infrastructure and services delivery rollout | Improved quality of municipal road network | 4       | Coordinate activities to improve road signalling                         | RTMD2 Number of New Traffic Signals Installed                                                   | 5        | 1             | 1 = -; 2 = 0; 3 = 1; 4 = 2; 5 = > 2                      | Dated and signed Completion Certificate.                                                                                                                     | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (3.00)  | To promote integrated infrastructure and services delivery rollout | Improved quality of municipal road network | 2       | Improvement of routes coordination                                       | RTMD3 Number of Routes Coordinated                                                              | 3        | 4             | 1 = <3; 2 = 3; 3 = 4; 4 = 5; 5 = > 5                     | Dated and signed Completion Certificate.                                                                                                                     | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (5.00)  | To promote integrated infrastructure and services delivery rollout | Improved quality of municipal road network | 1       | Coordinate activities to improve quality of roads within CoE.            | RTMD4 Number of Eco-Systems upgraded and protected                                              | 2        | 1             | 1 = -; 2 = 0; 3 = 1; 4 = 2; 5 = > 2                      | Dated and signed Completion Certificate                                                                                                                      | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (6.00)  | To promote integrated infrastructure and services delivery rollout | Improved quality of municipal road network | 2       | Coordinate activities to improve gravel routes                           | RTMD5 Km of informal gravel roads graded                                                        | 22988    | 50            | 1=0km; 2=1-49km; 3=50km; 4=51-100km; 5=>100km            | Signed and dated Job card                                                                                                                                    | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (0.00)  | Improve job creation opportunities                                 | More effective poverty alleviation         | 2       | Coordinate activities to create job opportunities.                       | RTMD6 Number of work Opportunities Created                                                      | 291      | 1112          | 1= <1074; 2=1074 - 1111; 3=1112; 4=1113-1150; 5=>1150    | - Contracts   - Certified ID copy   - Attendance Register   - Payment register   - Beneficiary template                                                      | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (10.00) | Improve service delivery                                           | Improved service delivery                  | 5       | Coordinate activities to implement projects as per the approved budget   | RTMD7 Percentage implementation of projects in the approved budget that address ward priorities | 0        | 100           | 1 = <90%; 2 = 90 – 99%; 3=100%; 4= - 5= -                | Expenditure report from Finance department and dated and signed quarterly progress report on implementation. Listing of ward priorities funded by CAPEX/OPEX | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (15.00) | Improve service delivery                                           | Improved service delivery                  | 1       | Coordinate activities to complete land applications within the timeframe | RTMD8 % of land use applications commented on within 28 days upon receipt in Section            | 0        | 50            | 1 = < 40%; 2 = 40 - 49%; 3 = 50%; 4 = 51 - 60%; 5 = >60% | Departmental Spreadsheet                                                                                                                                     | SDBIP Quarterly/ annual reports as reflected in Council minutes |

| KPA                                                     | Key Result Area                                                   | Key Outcomes                           | Weights | Activities                                                                                                                                      | KPI                                                                                                                                                     | Baseline | Annual Target | 5-Point Rating Scale                                      | Portfolio of Evidence                                                                                                        | Source of Evidence                                              |
|---------------------------------------------------------|-------------------------------------------------------------------|----------------------------------------|---------|-------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|----------|---------------|-----------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (16.00) | Improved service delivery                                         | Improved service delivery              | 1       | Coordinate activities to ensure that land alienation, leases, encroachments, etc. are commented on within timeframe                             | RTMD9 % of land alienation, leases, encroachments, servitudes, etc. commented on within 21 days upon receipt in Section                                 | 0        | 60            | 1 = < 50%; 2 = 50 - 59%; 3 = 60%; 4 = 61 - 70%; 5 = >70%  | Departmental Spreadsheet                                                                                                     | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (17.00) | Improved service delivery                                         | Improved service delivery              | 1       | Coordinate activities to ensure that traffic impact studies, traffic engineering queries, traffic calming are commented on within the timeframe | RTMD10 % of traffic impact studies, traffic engineering queries, traffic calming, etc. applications commented on within 28 days upon receipt in Section | 0        | 50            | 1 = < 40%; 2 = 40 - 49%; 3 = 50%; 4 = 51 - 60%; 5 = >60%  | Departmental Spreadsheet                                                                                                     | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (18.00) | To promote integrated infrastructure and service delivery rollout | Improved public transport services     | 1       | Coordinate activities to improve access to public transport                                                                                     | RTMD11 Km of Busway added                                                                                                                               | 0.5      | 0.5           | 1 = 0km; 2 = 0.1-0.4km; 3 = 0.5km; 4 = 0.6-1km; 5 = > 1km | Dated and signed completion certificates                                                                                     | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| GOOD GOVERNANCE AND PUBLIC PARTICIPATION (19.00)        | To promote integrated infrastructure and service delivery rollout | Efficient vehicle acquisition process  | 1       | Coordinate activities to improve capital expenditure                                                                                            | RTMD12 Percentage of Vehicle Capital Budget Spent                                                                                                       | 98       | 95            | 1 = < 91%; 2 = 91 - 94%; 3 = 95%; 4 = 96 - 99%; 5 = 100%  | Finance expenditure to date report                                                                                           | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (9.00)  | To build a clean, capable and modernised local state              | Improved customer experience           | 1       | Coordinate activities to improve service standards                                                                                              | RTMD13 Percentage of Customer Queries Resolved in Accordance with CoE Service Standards                                                                 | 32       | 95            | 1 = < 91%; 2 = 91 - 94%; 3 = 95%; 4 = 96 - 99%; 5 = 100%  | Dated IMS system generated report and signed ORIT committee minutes. AND Registers of queries received, and queries resolved | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (20.00) | Enhanced financial management                                     | Expenditure on Repairs and Maintenance | 1       | Coordinate activities for expenditure on the repairs and maintenance                                                                            | RTMD14 Percentage expenditure on the repairs and maintenance budget                                                                                     | 100      | 95            | 1 = < 91%; 2 = 91 - 94%; 3 = 95%; 4 = 96 - 99%; 5 = 100%  | Expenditure report from finance,                                                                                             | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (21.00) | To promote integrated infrastructure and service delivery rollout | Improved safety                        | 1       | Coordinate activities to improve transport system and infrastructure                                                                            | RTMD15 Number of streetlights installed                                                                                                                 | 164      | 30            | 1 = < 20; 2 = 20 - 29; 3 = 30; 4 = 31 - 40; 5 = > 40      | Dated and signed completion certificate                                                                                      | SDBIP Quarterly/ annual reports as reflected in Council minutes |

| KPA                                                     | Key Result Area                                                                                     | Key Outcomes                                                                                                                     | Weights | Activities                                                             | KPI                                                                                     | Baseline | Annual Target | 5-Point Rating Scale                                                                 | Portfolio of Evidence                                                                  | Source of Evidence                                              |
|---------------------------------------------------------|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|---------|------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|----------|---------------|--------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|-----------------------------------------------------------------|
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (22.00) | To promote integrated infrastructure and service delivery rollout                                   | Reduced travel time                                                                                                              | 1       | Coordinate activities to improve public transport                      | RTMD 17 Number of weekday passenger trips on scheduled municipal bus services – EBS     | 388223   | 500000        | 1 =<400000; 2= 400000 - 499999; 3 = 500000; 4 = 500001 - 600000; 5 = >600000         | Listing of weekday passenger trips                                                     | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (23.00) | To promote integrated infrastructure and service delivery rollout                                   | Reduced travel time                                                                                                              | 1       | Coordinate activities to improve public transport                      | RTMD18 Number of weekday passenger trips on scheduled municipal bus services - Harambee | 1599412  | 1700000       | 1=<1600000; 2 = 1600000 - 1699999; 3 = 1700000; 4 = 1700001 - 1800000; 5 = > 1800000 | Listing of weekday passenger trips                                                     | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (24.00) | To promote integrated infrastructure and service delivery rollout                                   | Increased implementation of an integrated transport system that includes all modes of transport and non-motorised infrastructure | 1       | Coordinate activities to improve access to public transport            | RTMD19 Number of bus stop shelters added                                                | 25       | 40            | 1 = < 30; 2 = 30 - 39; 3 = 40; 4 = 41 - 50; 5 = > 50                                 | Dated and signed practical completion certificate                                      | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (25.00) | To promote integrated infrastructure and service delivery rollout                                   | Increased implementation of an integrated transport system that includes all modes of transport and non-motorised infrastructure | 1       | Coordinate activities to completed IPTN stations                       | RTMD20 Number of IPTN Stations completed                                                | New      | 3             | 1 = 0; 2 = 1-2; 3 = 3; 4 = 4-5; 5 = >5                                               | Signed and dated practical completion certificate.                                     | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (26.00) | To promote integrated infrastructure and service delivery rollout                                   | Improved customer service                                                                                                        | 1       | Coordinate activities to respond to public transport operating license | RTMD21 Number of Public Transport Operating License responded as per the NLTA           | New      | 600           | 1 =<550; 2 = 550-599; 3 = 600; 4 = 601-650; 5 = >650                                 | Departmental spreadsheet                                                               | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (27.00) | To deliver reliable, affordable sustainable services and ensure improved infrastructure maintenance | TR 5. Improved access to public transport (incl. NMT)                                                                            | 6       | Coordinate activities to improve access to public transport            | TR5.11 Number of scheduled public transport access points added (bus stops)             | 23       | 40            | 1 = < 30; 2 = 30 - 39; 3 = 40; 4 = 41 - 50; 5 = > 50                                 | Dated and signed practical /completion certificates AND Listing of access points added | Quarterly SDBIP Performance report approved by Council.         |



| KPA                                                     | Key Result Area                                                                                     | Key Outcomes                                        | Weights | Activities                                                  | KPI                                                                      | Baseline | Annual Target | 5-Point Rating Scale                                                  | Portfolio of Evidence                                                                                                   | Source of Evidence                                              |
|---------------------------------------------------------|-----------------------------------------------------------------------------------------------------|-----------------------------------------------------|---------|-------------------------------------------------------------|--------------------------------------------------------------------------|----------|---------------|-----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|
| GOOD GOVERNANCE AND PUBLIC PARTICIPATION (33.00)        | Improved service delivery                                                                           | TR 6. Improved quality of municipal road network    | 6       | Coordinate activities to develop new municipal road network | TR6.13 KMs of new municipal road network                                 | 1.06     | 6             | 1=<4km; 2= 4-5.9km; 3=6km; 4 = 6.1-8km; 5 =>8km                       | Listings of new municipal lanes built AND Dated and signed practical/Completion Certificates                            | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (19.00) | To promote integrated infrastructure and service delivery rollout                                   | Improved quality of municipal road network          | 10      | Coordinate activities to improve the CoE road network       | RSD1.2 Kilometers of road network maintained                             | 1002.61  | 600           | 1 = <400km; 2 = 400 - 599km; 3 = 600km; 4 = 601 - 800km 5 => 800km    | 1. Listing of the kilometres road network maintained.   2. Dated and signed Job Cards                                   | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (39.00) | To promote integrated infrastructure and service delivery rollout                                   | Flooding and damage to infrastructure risks reduced | 6       | Coordinate improve quality of roads in CoE                  | RSD1.3 Number of Storm water systems constructed                         | 9        | 20            | 1 = < 15; 2 = 15 - 19; 3 = 20 ; 4 = 21 - 25; 5 => 25                  | Listing of stormwater constructed AND Dated and signed practical/completion certificates                                | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (49.00) | To promote integrated infrastructure and service delivery rollout                                   | Improved quality of municipal road network          | 10      | Coordinate activities to improve quality of roads in CoE    | RSD1.4 Number of Stormwater systems maintained                           | 7756     | 7000          | 1 = < 6000; 2 = 6000 - 6999; 3 = 7000; 4 = 7001 - 8000; 5 => 8000     | Listing of number of Stormwater systems maintained AND Dated and signed Job Cards                                       | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (51.00) | To promote integrated infrastructure and service delivery rollout                                   | Improved quality of municipal road network          | 6       | Coordinate activities to improve transport network in COE   | RSD1.5 Kilometers of non-motorized transport network expanded            | 4.75     | 10.5          | 1 = < 10km; 2 = 10.0 - 10.4km; 3 = 10.5km; 4 = 10.6 - 12km; 5 => 12km | Listing of kilometres of non-motorized transport expanded   AND   Dated and signed practical/ completion certificates". | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (57.00) | To deliver reliable, affordable sustainable services and ensure improved infrastructure maintenance | Improved access to public transport                 | 9       | Coordinate activities to improve access to public transport | TRD1.3 Number of operational public transport facilities refurbished     | 2        | 3             | 1 =0; 2 = 1-2; 3 = 3; 4 =4-5; 5 =>5                                   | Dated and signed practical /completion certificates                                                                     | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (15.00) | Improved financial management                                                                       | Percentage CAPEX spend on capital projects          | 2       | Coordinate activities for CAPEX                             | FM1.11 Total Capital Expenditure as a percentage of Total Capital Budget | 99       | 95            | 1 = < 91%; 2= 91 - 94%; 3 = 95%; 4 = 96 – 99%; 5 = >100%              | CAPEX expenditure report from finance                                                                                   | SDBIP Quarterly/ annual reports as reflected in Council minutes |



| KPA                                                     | Key Result Area               | Key Outcomes                                                | Weights | Activities                                                                                                         | KPI                                                                                                                                    | Baseline | Annual Target     | 5-Point Rating Scale                                     | Portfolio of Evidence                                                                                                                                                | Source of Evidence                                              |
|---------------------------------------------------------|-------------------------------|-------------------------------------------------------------|---------|--------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|----------|-------------------|----------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|
| GOOD GOVERNANCE AND PUBLIC PARTICIPATION (0.00)         | Improved contracting services | LED1. Growing inclusive local economies                     | 2       | Coordinate activities to onboard contractors residing in COE                                                       | LED1.11 Percentage of total municipal operating expenditure spent on contracted services physically residing within the municipal area | 21       | 15                | 1 = < 10%; 2 = 10 - 14%; 3 = 15%; 4 = 16 - 20%; 5 = >20% | Signed Expenditure report on municipal operating expenditure spent on contracted services                                                                            | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| GOOD GOVERNANCE AND PUBLIC PARTICIPATION (17.00)        | Improved financial management | FM1. Enhanced municipal budgeting and budget implementation | 1       | Coordinate activities to achieve Total Operating Expenditure as a percentage of Total Operating Expenditure Budget | FM1.12 Total Operating Expenditure as a percentage of Total Operating Expenditure Budget                                               | 0        | 85                | 1 = < 80%; 2 = 80 - 84%; 3 = 85%; 4 = 86 - 90%; 5 = >90% | Signed Excel spreadsheet as extracted from Budget statements for the period                                                                                          | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (18.00) | Improved asset management     | FM5. Improved asset management                              | 1       | Coordinate activities to ensure repairs and maintenance are completed per plans.                                   | FM5.31 Repairs and Maintenance as a percentage of property, plant, equipment and investment property                                   | 1        | 5                 | 1 = <2%; 2 = 2 - 4%; 3 = 5%; 4 = 6 - 9%; 5 = >9%         | The Audited Annual Financial Statements for the previous financial year as finalised in January of the following financial period for the previous financial period, | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| GOOD GOVERNANCE AND PUBLIC PARTICIPATION (69.00)        | Improved financial management | FM6. Improved supply chain management                       | 1       | Coordinate activities to ensure that less tenders are cancelled                                                    | FM6.13 Percentage of tender cancellations                                                                                              | New KPI  | 25                | 1 = >27%; 2 = 27 - 26%; 3 = 25%; 4 = 24 - 23%; 5 = <23%  | Signed and dated SCM report containing tender cancellations in relation to the total number of tender business cases that was recorded, advertised and closed.       | SDBIP Quarterly/ annual reports as reflected in Council minutes |
| GOOD GOVERNANCE AND PUBLIC PARTICIPATION (19.00)        | Not for Reporting             | TR 4. Improved satisfaction with public transport services  | 0       | Not for Reporting                                                                                                  | TR4.21 Percentage of municipal bus services on time                                                                                    | 0        | Not for Reporting | Not for Reporting                                        | -                                                                                                                                                                    | Not for Reporting                                               |
| GOOD GOVERNANCE AND PUBLIC PARTICIPATION (19.00)        | Not for Reporting             | TR 5. Improved access to public transport (incl. NMT)       | 0       | Not for Reporting                                                                                                  | TR5.31 Percentage of scheduled municipal bus trips that are universally accessible                                                     | 0        | Not for Reporting | Not for Reporting                                        | -                                                                                                                                                                    | Not for Reporting                                               |
| GOOD GOVERNANCE AND PUBLIC PARTICIPATION (19.00)        | Not for Reporting             | TR 6. Improved quality of municipal road network            | 0       | Not for Reporting                                                                                                  | TR6.11 Percentage of unsurfaced roads graded                                                                                           | 0        | Not for Reporting | Not for Reporting                                        | Dated and signed job Cards   AND   Listing of the actual unsurfaced roads graded for formal roads indicating Kilometers graded for each listed road.                 | Not for Reporting                                               |
| GOOD GOVERNANCE AND PUBLIC PARTICIPATION (19.00)        | Not for Reporting             | TR 6. Improved quality of municipal road network            | 0       | Not for Reporting                                                                                                  | TR6.12 Percentage of surfaced municipal road lanes which have been resurfaced and resealed                                             | 0        | Not for Reporting | Not for Reporting                                        | Listings of surfaced municipal road lanes which have been resurfaced and resealed AND Dated and signed job Cards                                                     | Not for Reporting                                               |

| KPA                                                     | Key Result Area                                                    | Key Outcomes                                     | Weights | Activities                                          | KPI                                                                                               | Baseline | Annual Target | 5-Point Rating Scale                                      | Portfolio of Evidence                                            | Source of Evidence                                              |
|---------------------------------------------------------|--------------------------------------------------------------------|--------------------------------------------------|---------|-----------------------------------------------------|---------------------------------------------------------------------------------------------------|----------|---------------|-----------------------------------------------------------|------------------------------------------------------------------|-----------------------------------------------------------------|
| INFRASTRUCTURE DEVELOPMENT AND SERVICE DELIVERY (79.00) | To promote integrated infrastructure and services delivery rollout | TR 6. Improved quality of municipal road network | 2       | Coordinate activities to resolve pothole complaints | TR6.21 Percentage of reported pothole complaints resolved within standard municipal response time | 46.69    | 40            | 1 = < 30%; 2 = 30 - 39%; 3 = 40%; 4 = 41 - 50%; 5 = > 50% | IMS Report   And   Job Cards of the resolved   customer queries. | SDBIP Quarterly/ annual reports as reflected in Council minutes |

**ANNEXURE A.2 COMPETENCIES = 20% OF PERFORMANCE AGREEMENT (Regulation 21 of 2014, of the Systems Act, Act No 32 of 2000)**

| Competency                                                         | Total Weighting |
|--------------------------------------------------------------------|-----------------|
| Analysis and Innovation                                            | 8.00            |
| Batho-Pele-Principles(Some already covered under the Competencies) | 4.00            |
| Change Leadership                                                  | 8.00            |
| Communication                                                      | 8.00            |
| Financial Management                                               | 8.00            |
| Governance Leadership                                              | 8.00            |
| Knowledge & Information Management                                 | 8.00            |
| Moral Competence                                                   | 8.00            |
| People Management                                                  | 8.00            |
| Planning and Organising                                            | 8.00            |
| Program and Project Management                                     | 8.00            |
| Results and Quality Focus                                          | 8.00            |
| Strategic Direction and Leadership                                 | 8.00            |

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## 6. Declaration Statement for Measurement

The Head of Department hereby declares to be aware of the contents of this performance agreement and to do all that is legally possible to achieve the intended results and to be held accountable for work done in the municipality. Where baselines do not exist the second quarter results will be used as a baseline. You will also be held responsible for work done in the departments and in other inter departmental enterprise teams that you form part thereof.

## 1. 6. Signatories

Signature of the **Employer** : \_\_\_\_\_ 

Signed and accepted by (full names) Kagiso Michael Lerutla (position)  
City Manager, duly representing the City of Ekurhuleni "the Employer".

Date: 30 JULY 2026 \_\_\_\_\_ 

Signature of the **Employee**: \_\_\_\_\_

**Lehlohonolo Gomo**

Signed and accepted by (full names) HOD : ROADS AND TRANSPORT (position)  
\_\_\_\_\_, the employee of the City of Ekurhuleni.

Date: 30 JULY 2026 \_\_\_\_\_

*Note: Please initial every page*

ANNEXURE B: PERSONAL DEVELOPMENT PLAN

| PERSONAL DEVELOPMENT PLAN (PDP)                                                                           |                                |
|-----------------------------------------------------------------------------------------------------------|--------------------------------|
| NAME & SURNAME:                                                                                           | Lehlohonolo Gomo               |
| EMPLOYEE NUMBER:                                                                                          |                                |
| DEPARTMENT:                                                                                               | Roads and Transport Management |
| DESIGNATION:                                                                                              |                                |
| DIRECT SUPERVISOR / MANAGER:                                                                              | Kagiso Michael Lerulla         |
| FORMAL QUALIFICATIONS:<br>GRADE 12<br>CERTIFICATES – 120 CREDITS<br>DIPLOMAS<br>DEGREES<br>HIGHER DEGREES |                                |
| SHORT COURSES AND SKILLS PROGRAMMES<br>FOUND COMPETENT                                                    |                                |

Authentication and agreement:

SIGNED BY SUPERVISOR ON DATE: 30/07/2026 AT: (PLACE): Germiston



SIGNATURE

SIGNED BY EMPLOYEE ON DATE: 30 JULY 2026 AT: (PLACE): GERMISTON



SIGNATURE

Copies to (1) Employee (2) Training Coordinator in the Department and (3) HR Representative (4) PM Practitioner

HOD: Roads and Transport Management Performance Agreement for the 2026/2027 FY