

FOR EVALUATION PURPOSE (MUST BE COMPLETED)

NAME OF BIDDING ENTITY

FORM “K”

CITY OF EKURHULENI

CONTRACT NUMBER: A- ICT 03- 2026

THE APPOINTMENT OF SERVICE PROVIDERS FOR SUPPORT, MAINTENANCE, UPGRADE, EXPANSION AND TRANSFER OF SKILLS OF THE ENTERPRISE RESOURCE PLANNING SOLUTION IMPLEMENTED BY THE CITY OF EKURHULENI (COE) AND ALL ITS ENTITIES ON AS AND WHEN REQUIRED BASIS FROM DATE OF AWARD UNTIL 30 JUNE 2029 OR UNTIL THE REPLACEMENT OF THE SYSTEM, WHICHEVER COMES FIRST

SCHEDULE OF PRICES

1 Support and Maintenance and System Support

Support and maintenance with an option to terminate or exclude any module in current or following years.

2 ERP Support

Specialised resources can be made available on an as and when required basis. The CoE has an option to contract resources on a full-time basis and at a minimum of eight business hours a day inclusive of weekends and holidays at the same rate card.

The scope of work will be defined and required resources to deliver the work inclusive of support related work costed. A combination of resources required to perform work or deliver on specific mandate will be part of the instruction to perform work and the scope document.

N/B: The City reserves the right to terminate any of the above services by providing a month's notice to the appointed service provider anytime during the contracted period. The City also reserves the right not to activate any of the above services as listed above.

Support will be done as per the following rates

Deeds Land Transfers Transactions

The following costs for transactions should be provided for budgetary purposes only and it is not fixed. The estimated numbers and cost is reflected under the items below.

The Deeds Office revises their tariff structure annually on the 1st April, the service provider cost will be aligned with the Deeds Office tariff increase. The number of land transfers varies from month to month, ranging from 2 500 to 4 500 land transfers per month. The estimated number of land transfers annually is 45 600.

This will be on a month-to-month basis until the City fully automates the deeds transaction:

Section 1 Land Information Management (Property Valuation and Property Customer Master) Technical Support Services on as and When basis	RESOURCE	UNIT OF MEASURE	ESTIMATED QUANTITIES	UNIT PRICE	TOTAL PRICE (EXCL. VAT)
	Technical Consultant	Hours	2880		
	Business Consultant/Support	Hours	2880		
	Junior Developer	Hours	2880		
	Senior Developer	Hours	2880		
SUB TOTAL					
Deeds Land Transfers Transactions	Estimated number of transactions		Unit of Measure	Unit Price Per Transaction	TOTAL PRICE (EXCL. VAT)
	4000		Per Transaction		
	SUB TOTAL				
	15 % VAT				
GRAND TOTAL					

NB:/ Adjusted per deeds increases on a yearly basis and CPI

				2026/27	2027/28	2028/29
Software Support and Maintenance	ERP Module	Unit of Measure	Estimated Quantities	Year 1	Year 2	Year 3
Section 2	Disaster and Emergency Management	Months	12 Months			
Sub Total						
Technical Support Services on as and When basis	Resource	Unit of Measure	Estimated Quantities	Unit Price	TOTAL PRICE (EXCL. VAT)	
	Technical Consultant	Hours	2880			
	Business Consultant/Support	Hours	2880			
	Junior Developer	Hours	2880			
	Senior Developer	Hours	2880			
SUB TOTAL						
15% VAT						
GRAND TOTAL						

Section 3 Town Planning & Building Control Technical Support Services on as and When basis	RESOURCE	UNIT OF MEASURE	ESTIMATED QUANTITIES	UNIT PRICE	TOTAL PRICE (EXCL. VAT)
	Technical Consultant	Hours	2880		
	Business Consultant/ Support	Hours	2880		
	Junior Developer	Hours	2880		
	Senior Developer	Hours	2880		
SUB TOTAL					
15% VAT					
GRAND TOTAL					

				2026/27	2027/28	2028/29
Software Support and Maintenance	ERP Module	Unit of Measure	Estimated Quantities	Year 1	Year 2	Year 3
Section 4	WSO2 External	Months	12 Months			
Sub Total						

Section 4 WSO2 External Technical Support Services on as and When basis	RESOURCE	UNIT OF MEASURE	ESTIMATED QUANTITIES	UNIT PRICE	TOTAL PRICE (EXCL. VAT)
	Intermediate WSO2 Integration Specialist	Hours	2880		
	Senior WSO2 Integration Specialist	Hours	2880		
	Training and certification for WSO2 Certified Identity Server Practitioner - V7	Per delegate	5		
	Training and certification for WSO2 Certified API Manager Practitioner - V4	Per delegate	5		
SUB TOTAL					

The following costs for transactions should be provided for budgetary purposes only and it is not fixed. The estimated numbers and cost is reflected under the items below.

This will be on a month to month basis until the City fully automates the following transactions:

Government Organisation	Unit of Measure	Unit Price Per Transaction	TOTAL PRICE (EXCL. VAT)
SASSA	Per Transaction		
SARS	Per Transaction		
SANRAL	Per Transaction		
Department of Home Affairs	Per Transaction		
SUB TOTAL			
15% VAT			
TOTAL COST			

NB:/ Adjusted per transaction increases on a yearly basis and CPI

				2026/27	2027/28	2028/29
Software Support and Maintenance	ERP Module	Unit of Measure	Estimated Quantities	Year 1	Year 2	Year 3
Section 5	Workflow/Orbit	Months	12 Months			
Sub Total						

	RESOURCE	UNIT OF MEASURE	ESTIMATED QUANTITIES	UNIT PRICE	TOTAL PRICE (EXCL. VAT)
Technical Support Services on as and When basis	Technical Consultant	Hours	2880		
	Business Consultant/ Support	Hours	2880		
SUB TOTAL					
15% VAT					
GRAND TOTAL					

Section 6: Financial and Revenue Management

				2026/27	2027/28	2028/29
Software Support and Maintenance	ERP Module	Unit of Measure	Estimated Quantities	Year 1	Year 2	Year 3
Section 6	Financial and Revenue Management	Months	12 Months			
Sub Total						

Software Support and Maintenance	ERP Module	Unit of Measure	Estimated Quantities	Monthly Costs	Sub Total
Financial and Revenue Management	Hosting Services	Months	36		
Technical Support Services on as and When basis	RESOURCE	UNIT OF MEASURE	ESTIMATED QUANTITIES	UNIT PRICE	TOTAL PRICE (EXCL. VAT)
	Technical Consultant	Hours	2880		
	Business Consultant/ Support	Hours	2880		
	Junior Developer	Hours	2880		
	Senior Developer	Hours	2880		
SUB TOTAL					
15% VAT					
GRAND TOTAL					

				2026/27	2027/28	2028/29
Software Support and Maintenance	ERP Module	Unit of Measure	Estimated Quantities	Year 1	Year 2	Year 3
Section 7	Point of Sale	Months	12 Months			
Sub Total						

Technical Support Services on as and When basis	RESOURCE	UNIT OF MEASURE	ESTIMATED QUANTITIES	UNIT PRICE	TOTAL PRICE (EXCL. VAT)
	Technical Consultant	Hours	2880		
	Business Consultant/ Support	Hours	2880		
	Junior Developer	Hours	2800		
	Senior Developer	Hours	2800		
SUB TOTAL					
15% VAT					
GRAND TOTAL					

				2026/27	2027/28	2028/29
Software Support and Maintenance	ERP Module	Unit of Measure	Estimated Quantities	Year 1	Year 2	Year 3
Section 8	Treasury Reporting Utility	Months	12 Months			
Sub Total						

Technical Support Services on as and When basis	RESOURCE	UNIT OF MEASURE	ESTIMATED QUANTITIES	UNIT PRICE	TOTAL PRICE (EXCL. VAT)
	Technical Consultant	Hours	2880		
	Business Consultant/Support	Hours	2880		
	Junior Developer	Hours	2880		
	Senior Developer	Hours	2880		
SUB TOTAL					
15% VAT					
GRAND TOTAL					

				2026/27	2027/28	2028/29
Development, Support and Maintenance	ERP Module	Unit of Measure	Estimated Quantities	Year 1	Year 2	Year 3
Section 9	Reporting Services	Months	12 Months			
SUB TOTAL						
15% VAT						
GRAND TOTAL						

				2026/27	2027/28	2028/29
Software Support and Maintenance	ERP Module	Unit of Measure	Estimated Quantities	Year 1	Year 2	Year 3
Section 10	HR and Success Factors (Entities)	Months	12 Months			
Sub Total						

Technical Support Services on as and When basis	RESOURCE	UNIT OF MEASURE	ESTIMATED QUANTITIES	UNIT PRICE	TOTAL PRICE (EXCL. VAT)
	Technical Consultant	Hours	2880		
	Business Consultant/ Support	Hours	2880		
	Junior Developer	Hours	2880		
	Senior Developer	Hours	2880		
SUB TOTAL					
15% VAT					
GRAND TOTAL					

				2026/27	2027/28	2028/29
Software Support and Maintenance	ERP Module	Unit of Measure	Estimated Quantities	Year 1	Year 2	Year 3
Section 11	Payroll (Entities)	Months	12 Months			
Sub Total						

Technical Support Services on as and When basis	RESOURCE	UNIT OF MEASURE	ESTIMATED QUANTITIES	UNIT PRICE	TOTAL PRICE (EXCL. VAT)
	Technical Consultant	Hours	2880		
	Business Consultant/ Support	Hours	2880		
	Junior Developer	Hours	2880		
	Senior Developer	Hours	2880		
SUB TOTAL					
15% VAT					
GRAND TOTAL					

Section 12: WSO2 within Solar ERP					
Technical Support Services on as and When basis	RESOURCE	UNIT OF MEASURE	ESTIMATED QUANTITIES	UNIT PRICE	TOTAL PRICE (EXCL. VAT)
	Intermediate 2 Integration Specialist	Hours	2880		
	Senior WSO2 Integration Specialist	Hours	2880		
SUB TOTAL					
15% VAT					
GRAND TOTAL					

				2026/27	2027/28	2028/29
Software Support and Maintenance	ERP Module	Unit of Measure	Estimated Quantities	Year 1	Year 2	Year 3
Section 13	Oracle ERP	Months	12 Months			
Sub Total						

Technical Support Services on as and When basis	RESOURCE	UNIT OF MEASURE	ESTIMATED QUANTITIES	UNIT PRICE	TOTAL PRICE (EXCL. VAT)
	Oracle Developer	Hours	2880		
	Oracle Snr Developer	Hours	2880		
	Oracle App DBA	Hours	2880		
	Payroll Specialist	Hours	2800		
	OTL Specialist	Hours	2800		
	Absence management Specialist	Hours	2800		
	Oracle Functional Analyst	Hours	2800		
	Taleo Administrator / Cloud Specialist	Hours	2800		
	Oracle Technology Learning Subscription and Training	Per delegate	5		
SUB TOTAL					
15% VAT					
GRAND TOTAL					

Section 14: SSL Certificates				
Certificate Type	UNIT OF MEASURE	ESTIMATED QUANTITIES	UNIT PRICE	TOTAL PRICE (EXCL. VAT)
EV SSL	Annual License Per Certificate	2		
OV SSL	Annual License Per Certificate	100		
SUB TOTAL				
15% VAT				
GRAND TOTAL				

Section 15: Mimecast				2026/27	2027/28	2028/29
Software Support and Maintenance	ERP Module	Unit of Measure	Estimated Quantities	Year 1	Year 2	Year 3
Section 15	Mimecast including • Cyber Resilience Foundations Plus • DMARC Analyzer T3 • DMARC Analyzer Managed Service • Advanced Support	Months	12 Months			
	Training and certification for Level 1: Email Security, Cloud Gateway Essentials	Per delegate	5			

Section 15: Mimecast				2026/27	2027/28	2028/29
Software Support and Maintenance	ERP Module	Unit of Measure	Estimated Quantities	Year 1	Year 2	Year 3
	Training and certification for Level 2: Email Security, Cloud Gateway Fundamentals	Per delegate	5			
SUB TOTAL						
15% VAT						
GRAND TOTAL						

Section 16: Microsoft					
Section 16: Microsoft Technical Support Services on as and When basis	RESOURCE	UNIT OF MEASURE	ESTIMATED QUANTITIES	UNIT PRICE	TOTAL PRICE (EXCL. VAT)
	Microsoft Certified: Solutions Architect Expert	Hours	2880		
	Microsoft Security Administrator	Hours	2880		
	Active Directory Engineer	Hours	2880		
	Exchange and Exchange 365 Engineer	Hours	2880		
	Power Platform Solution Architect Expert	Hours	2880		
	Training and certification for Microsoft Security, Compliance, and Identity Fundamentals	Per delegate	5		
	Training and certification for Microsoft Power Platform Fundamentals	Per delegate	5		
	Training and certification for Microsoft Identity and Access Administrator	Per delegate	5		
SUB TOTAL					
15% VAT					
GRAND TOTAL					

Section 17: Cyber Security			2026/27	2027/28	2028/29
Software Procurement	Unit of Measure	Estimated Quantities	Year 1	Year 2	Year 3
Database Firewall Tool	License Per user/ endpoint	12 Months			
Network Access Control Tool (NAC)	License Per user/ endpoint	12 Months			
Risk and Exposure Management Tool	License Per user/ endpoint	12 Months			
Zero Trust Network Access Tool (ZTNA)	License Per user/ endpoint	12 Months			
SIEM Tool with unlimited log Storage	License Per user/ endpoint	12 Months			
Cyber Security Foundation Certification	Per delegate	5			
Cyber Security Intermediate Certification	Per delegate	5			
CISM (Certified Information Security Manager) Certification	Per delegate	5			
Sub Total (A)					

	RESOURCE	UNIT OF MEASURE	ESTIMATED QUANTITIES	UNIT PRICE	TOTAL PRICE (EXCL. VAT)
Technical Support Services on as and When basis	Certified SOC Analyst	Hours	2880		
	Certified Cyber incident response Engineer	Hours	2880		
SUB TOTAL(B)					
GRAND TOTAL (A+B)					
15% VAT					
GRAND TOTAL INCL VAT					

Section 18: Data Capturing Services					
Technical Support Services on as and When basis	RESOURCE	UNIT OF MEASURE	ESTIMATED QUANTITIES	UNIT PRICE	TOTAL PRICE (EXCL. VAT)
	Data Capturer	Hours	2880		
	Snr Data Capturer	Hours	2880		
SUB TOTAL					
15% VAT					
GRAND TOTAL					

Section 19: ProcapMan

				2026/27	2027/28	2028/29
Software Support and Maintenance	ERP Module	Unit of Measure	Estimated Quantities	Year 1	Year 2	Year 3
Section 19	ProcapMan	Months	12 Months			
SUB TOTAL						

Section 19 ProcapMan	RESOURCE	UNIT OF MEASURE	ESTIMATED QUANTITIES	UNIT PRICE	TOTAL PRICE (EXCL. VAT)
	Functional Consultant	Hours	2880		
	Technical Consultant	Hours	2880		
SUB TOTAL					

SUMMARY OF PRICES SECTION 19: PROCAPMAN

DESCRIPTION	TOTAL (EXCL. VAT)
Software Support and Maintenance	
Technical Support Services on as and When basis	
SUB TOTAL	
15% VAT	
GRAND TOTAL	

PLEASE NOTE:

- **THAT ESTIMATED QUANTITIES ARE FOR EVALUATION PURPOSES ONLY.**
- **IT IS THE INTENTION OF COE TO APPOINT MORE THAN ONE BIDDER UP TO A MAXIMUM OF 19 BIDDERS.**
- **A BIDDER MAY BE AWARDED MORE THAN ONE SECTION. BIDDERS ARE REQUIRED TO COMPLY WITH ALL REQUIREMENTS PER SECTION.**
- **BIDDERS MAY CHOOSE TO BID FOR ONE OR MORE SECTIONS.**
- **ALL ACCEPTABLE BIDDERS BELOW THE MARKET WILL BE OFFERED THEIR OWN RATES. SUBSEQUENTLY, ALL ACCEPTABLE BIDDERS ABOVE THE MARKET MAY BE OFFERED UNIFORM RATES WHICH ARE DEEMED TO BE MARKET-RELATED AS DEFINED BY THE INDUSTRY.**

CONSUMER PRICE INDEX

- **PERIOD ONE (01):** BID PRICE(S) MUST BE FIXED FOR THE FIRST 12 MONTHS AFTER THE BASE MONTH WITH BASE MONTH BEING ONE MONTH PRIOR TO CLOSING OF BID
- **PERIOD TWO (02):** BID PRICE(S) IS/ARE SUBJECT TO ESCALATION EQUAL TO CPI FOR THE FOLLOWING 12 MONTHS WITH THE BASE MONTH FOR THIS PERIOD BEING THE 12th MONTH OF PERIOD ONE (01).
- **PERIOD THREE (03):** BID PRICE(S) IS/ARE SUBJECT TO ESCALATION EQUAL TO CPI FOR THE REMAINING PERIOD WITH THE BASE MONTH FOR THIS PERIOD BEING THE 12th MONTH OF PERIOD TWO (02).

PREFERENTIAL PROCUREMENT REGULATIONS (PPR) 2022 DEFINITION OF PRICE APPLICATION

Bidders who are not Vat registered will be required to comply in line with Value Added Tax Act.

The price used for evaluation of tenders is the price inclusive of all applicable taxes as per regulation 4(1) and 5(1). All applicable taxes certainly will include Value Added Tax (VAT), where applicable, and any other taxes as may be imposed through legislation. Whatever the nature of the tax, it should be included in the price submitted.

It is emphasized that mandatory registration for VAT is a legislative requirement once enterprises exceed R1 million in sales within a 12-month period. Other enterprises may elect voluntary registration for VAT even if they do not meet the mandatory threshold for registration.

Signature of person authorised to sign bid documents

Name in block letters

Designation

Date